



# Technical Service Bulletin

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## PSS 37 Brief engine speed rise with no display of gear lever position in the instrument cluster

37 20 93 2058687/1 February 25, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A3 Cabriolet, and S3	2017 - 2019	All	With 0GC transmission

## Condition

### Customer states:

- Brief (less than two seconds) sudden increase in the engine speed.
- When the concern occurs, the selected gear is briefly (less than two seconds) not shown in the driver information system (DIS). This may appear as follows:
  - a. Instead of D or S showing the display will be blank.
  - b. Instead of M1 or M2 only the M will appear.

### Workshop Findings:

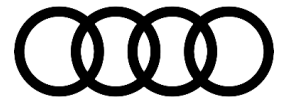
- There are no faults stored in the engine control module (ECM), J623 (address word 0001) or the transmission control module (TCM), J217 (address word 0002).
- There are no oil leaks from the transmission
- Duplication of the concern may not be possible as it is very intermittent.

## Technical Background

The software needs to be updated.

## Production Solution

New TCM software is in preparation for this concern.



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## Service

1. Explain to the customer that a solution is forthcoming and that no repairs are possible at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	3730		
<b>Damage Code:</b>	0041		
<b>Diagnostic Time:</b>	GFF	0150 0000	30 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2058687/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2058687) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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