

# Technical product information

|                        |  |
|------------------------|--|
| <b>Topic</b>           | New Continental GT and GTC - Front Passenger Safety Belt Presenter Does Not Deploy |
| <b>Market area</b>     | United States E05 Bentley USA and rest America (6E05)                              |
| <b>Brand</b>           | Bentley  |
| <b>Transaction No.</b> | 2058512/1  |
| <b>Level</b>           | EH   |
| <b>Status</b>          | Released for publishing  |
| <b>Release date</b>    | 11-Feb-2020  |

## New customer code

| Object of complaint  | Complaint type                             | Position |
|--|--|----------|
| occupant protection, pedestrian protection -> belts -> three-point belt guide                    | component / consumables -> damaged         |          |
| occupant protection, pedestrian protection -> operation, control -> extend belt hand-over device | functionality -> without function / defect |          |
| occupant protection, pedestrian protection -> operation, control -> feed out seat belt           | functionality -> without function / defect |          |

## New workshop code

| Object of complaint   | Complaint type          | Position |
|---|-------------------------|----------|
| occupant protection, pedestrian protection -> belts -> belt hand-over device -> belt hand-over device drive | functionality -> faulty | left     |
| occupant protection, pedestrian protection -> belts -> belt hand-over device -> belt hand-over device drive | functionality -> faulty | right    |

# Vehicle data

## New Continental GT and GTC

### Sales types

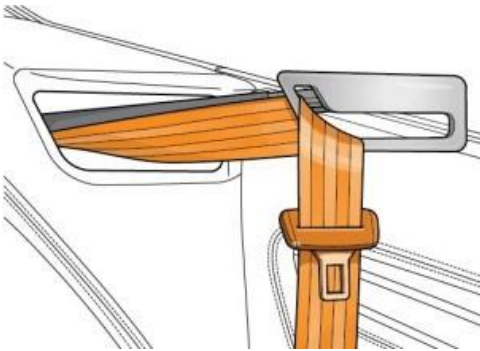
| Type | MY   | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 3S3* | 2020 | E     |             | *           | *            | *                |
| 3S4* | 2020 | E     |             | *           | *            | *                |

# Documents

| Document name              |
|----------------------------|
| <a href="#">master.xml</a> |

## Customer statement / workshop findings

Front Passenger Safety Belt Presenter does not deploy when expected.



## Technical background

Under investigation.

## Production change

Under investigation.

## Measure

Check for Diagnostic Trouble codes (DTC) relating to the Front Passenger Safety Belt Presenter, if DTC's are not evident conduct the following process:

- Ensure the Driver and Passenger doors are closed.
- Open Passenger door.
- Sit in the Passenger seat.
- Ensure the Remote Control Key is in the vehicle, switch on the ignition.



- Close Passenger door.
- Passenger Safety Belt Presenter deploys.

If the vehicle conforms to the logic above no further action is required, this is normal functionality.