

Technical product information

Topic	Ticking noise from the rear cabin area
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2058516/1
Level	EH
Status	Released for publishing
Release date	11-Feb-2020

New customer code

Object of complaint	Complaint type	Position
body -> vehicle front end, vehicle rear end	component / consumables	
body fixtures and fittings -> seats, benchseat, armrests, 2nd row	noise, vibration	
engine -> fuel supply	noise, vibration	
engine -> fuel supply -> fuel feed line (low pressure)	noise, vibration -> rattle	

Vehicle data

New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Ticking noise can be heard from inside the rear of the cabin when sitting in the rear seats

Technical background

The noise can be heard when the engine is at operating temperature, after a drive cycle or an extended idle period, the noise is most evident with the armrest lowered with all electrical consumers switched off.

The ticking noise occurs when the purge system is in operation, the vibrations emitted from the purge valve are then amplified through the fuel pipes to the rear of the vehicle.

This is normal operation and no further investigation work is required as the vehicle is operating to specification.

Production change

Not applicable

Measure

Not applicable