



Service Bulletin

E257

Section

45 - Engine-MX

Description

Over-the-Air (OTA) Updates for MX Engine Software

Release Date

2/6/2020

Introduction

PACCAR is introducing Over-the-Air (OTA) Software Updates for PACCAR MX Engines MY2017 and newer. The technology will leverage the existing SmartLINQ® Remote Diagnostics hardware and the PACCAR Solutions portal, along with a new mobile app, to deliver secure software updates remotely.

Resolution

Information Only

Procedure

OTA functionality will be available to Class 8 Peterbilt customers with a PACCAR MX-11 or MX-13 engine model year 2017 or newer and an active SmartLINQ® subscription. Beginning in February 2020, customers will be able to request the software updates via the PACCAR Solutions portal. The PACCAR OTA mobile app is available for iOS and Android devices.

For more information about updating software over the air on mobile devices for MX engines, please refer to attachments below.

Attachments

[Mobile App Flow v5](#)

[2020 PACCAR Over The Air Guide](#)

Authored by: NG

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