

SSM 48552 - 2020 Various Vehicles - Equipped With SYNC 3 - System Stating "In Michigan" When Using Push To Talk Navigation

Some 2020 Ford and Lincoln vehicles equipped with SYNC 3 may exhibit the infotainment system stating in Michigan when trying to select a point of interest using the push to talk feature on the navigation system. Engineering is currently working on a solution for this condition, which is expected to be available in May. Please monitor OASIS for additional information and schedule service appointments for customers once the repair becomes available.