



Service Bulletin

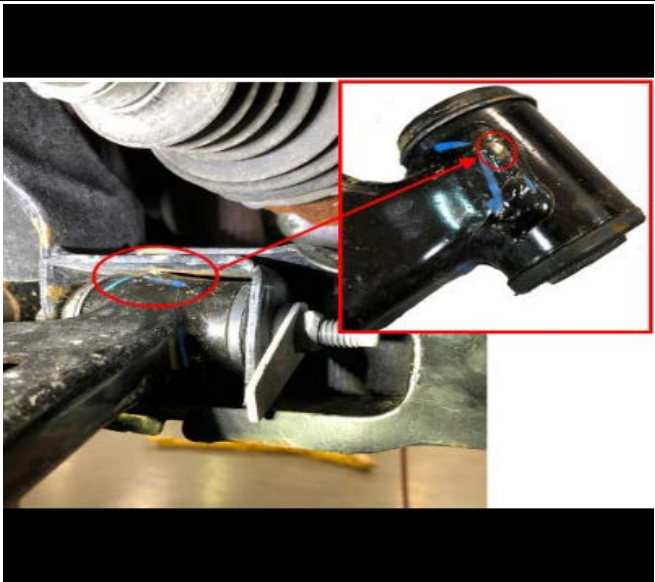
Bulletin No.: 20-NA-004

Date: January, 2020

TECHNICAL

Subject: Metal on Metal Noise after Lower Control Arm Replacement

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Trax	2015	2020				

Involved Region or Country	North America
Condition	Some customers may comment that a metal on metal noise can be heard when the vehicle is moving. Some technicians may find that the lower control arms have been previously replaced.
Cause	This condition may be caused by excessive weld of the lower control arm (LCA) coming into contact with the cradle control arm pocket.
Correction	 <p style="text-align: right;">5472801</p> <p>Verify control arm contact with the cradle:</p> <ol style="list-style-type: none"> 1. Lift the vehicle. Refer to <i>Lifting and Jacking the Vehicle</i> in SI. 2. Remove the front wheel. 3. Inspect the lower control arm contacting the cradle as shown in the graphic above. <ul style="list-style-type: none"> • If the control arm is contacting the cradle, replace the LCA. • If the control arm is not contacting the cradle, refer to SI for further diagnostics.

Service Procedure

Refer to *Lower Control Arm Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	ARM ASM – Front Lower Control, LH	95328052	1
X	ARM ASM – Front Lower Control, RH	95328053	1
X	ARM ASM – Front Lower Control, LH	94540671	1
X	ARM ASM – Front Lower Control, RH	94540672	1
N/A	Front Lower Control Arm Bushing Bolt	11569601	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8080548*	LCA Contact Inspection	0.2 hr
Add	Replace Front Control Arm	0.7 hr
Add	Replace Both Front Control Arms	0.3 hr
Add	Front End Alignment	0.7 hr
*This is a unique Labor Operation for bulletin use only.		

Version	1
Modified	Released January 13, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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