



Service Bulletin

Bulletin No.: 19-NA-278

Date: January, 2020

TECHNICAL

Subject: Horn Sounds Muffled, Distorted and/or Only High Note Horn Sounding

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2020	-	-	-	-
Chevrolet	Traverse						

Involved Region or Country	North America, Canada, Mexico, Middle East, Israel, Chile, Colombia, Japan, South Korea, Thailand, Africa
Condition	Some customers may comment on one or more of the following conditions: <ul style="list-style-type: none"> • Horn sounds muffled. • Horn sounds distorted. • Only the high note horn is sounding.
Cause	This condition may be caused by a frequency that will cause distorted noise when reflecting off of the original horn assembly bracket.
Correction	Replace the Right Side Low Note Horn Assembly. Refer to <i>Horn Replacement (Right Side)</i> in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	HORN ASM-SINGLE (LOW NOTE)	84795774	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2030030	Horn Replacement	Use Published Labor Operation Time

Version	1
Modified	Released January 07, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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