

SERVICE BULLETIN

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| Reference number: | SB-01-1360 | Issued: 3 February, 2020 |
| Subject: | Intermittent Key Operation | |
| Model(s): | DB11, Vantage 19MY | |
| VIN Range: | N/A | |
| Applicable to: | All Dealers | |
| Distribute to: | After Sales Manager Executive Manager Service Manager Sales Manager | Warranty Staff Technician(s) Parts Staff |

Note: *This problem was covered before by SA-01-0299V2 and QN-01-0081V2. Please destroy all copies of SA-01-0299V2 and QN-01-0081V2 and replace them with SB-01-1360.*

Reason for this Service Bulletin

There have been problems with some vehicle keys where they cannot unlock the vehicle. The cause is the battery connection in the vehicle key, which can fail intermittently. To correct this problem, a larger battery (Panasonic CR2032) is now used. Do the workshop procedure that follows to change the battery.

Workshop Procedure

1. Lift the battery cover (refer to A, Figure 1).

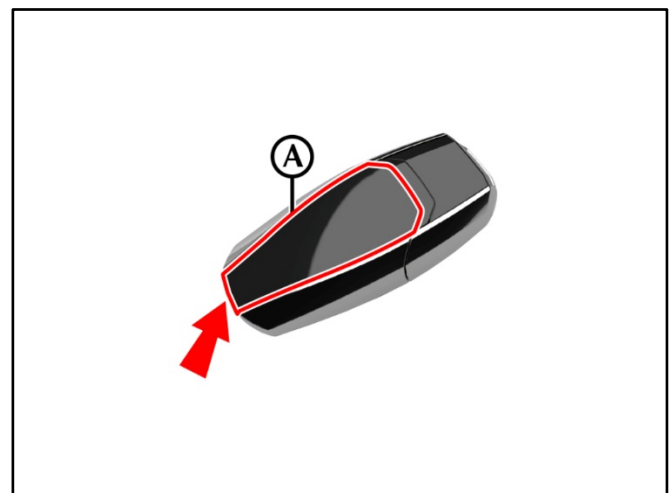


Figure 1

2. Push down on the battery to tilt the battery and allow access (refer to B, Figure 2).

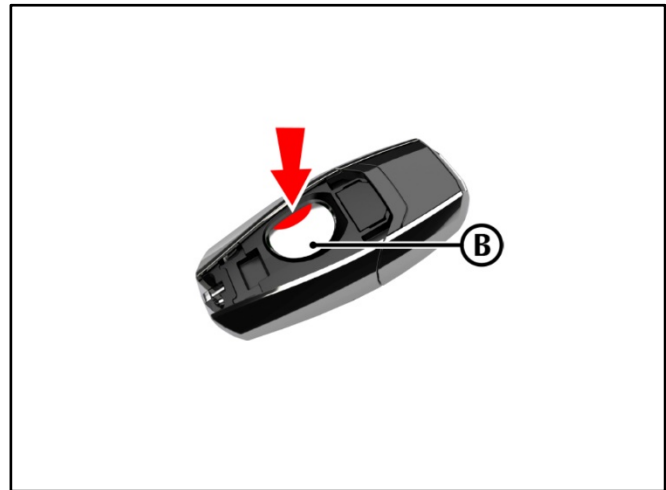


Figure 2

3. Remove the battery.
4. Install a new battery (Panasonic CR2032). Make sure the (+) sign points up.
5. Install the battery cover.

Part Data

| Description | Part Number | Quantity |
|--------------------------|--------------|----------|
| Panasonic CR2032 Battery | Local supply | 2 |

Warranty Data

Procedure and Labour Time

| Description | Labour Time |
|---|-------------|
| Replace the battery in the vehicle keys | 0.05 hours |

If you have any questions related to this Service Bulletin, please contact: Aston Martin Technical Services on: +44 (0) 1926 644720, email: askamtech@astonmartin.com,
Or contact your After Sales Manager.

The English version of this Service Bulletin is written in Simplified Technical English to ASD-STE100™.