



Subject: HIGH FREQUENCY NOISE FROM ACTIVE DRIVING DISPLAY	Bulletin No.: 09-012/20
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APPLICABLE MODEL(S)/VINS

US. Spec.:

2019 CX-3 vehicles with VINs lower than JM1DK*****456541 (produced before July 15, 2019)

2017 CX-5 vehicles with VINs lower than JM3KF*****228606 (produced before Oct. 30, 2017)

Mexico Spec.:

2018 CX-5 vehicles with VINs lower than JM3KF*****232246 (produced before Dec. 28, 2017)

2018-2019 Mazda2 vehicles with VINs lower than 3MDDJ*****318274 (produced before Sept. 26, 2019)

DESCRIPTION

Some customers may complain about a high frequency noise (like a “mosquito sound”) while the active driving display is in the flip-up position. The noise may be coming from the capacitor inside the active driving display which vibrates according to the display control frequency. The circuit board resonates with it resulting in an audible noise. To eliminate this concern, the active driving display has been modified to use a higher frequency for the display control.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the active driving display with a modified one according to MGSS online:
 - CX-3: ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION
 - CX-5: ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION
3. Verify the repair.

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PARTS INFORMATION

Parts Number	Description	Qty.	Notes
DL8V-55-HU0D	DISPLAY, HEADS UP	1	Mazda2, CX-3
KL3B-55-HU0D	DISPLAY, HEADS UP	1	CX-5

WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
 - This repair will be covered under Mazda's New Vehicle Limited Warranty term.
 - Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9W
Part Number Main Cause	DL8V-55-HU0D or KL3B-55-HU0D
Quantity	1
Operation Number / Labor Hours:	XXS19ARX / 0.3 Hrs. (Mazda2 / CX-3) XXS19BRX / 0.4 Hrs. (CX-5)

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