

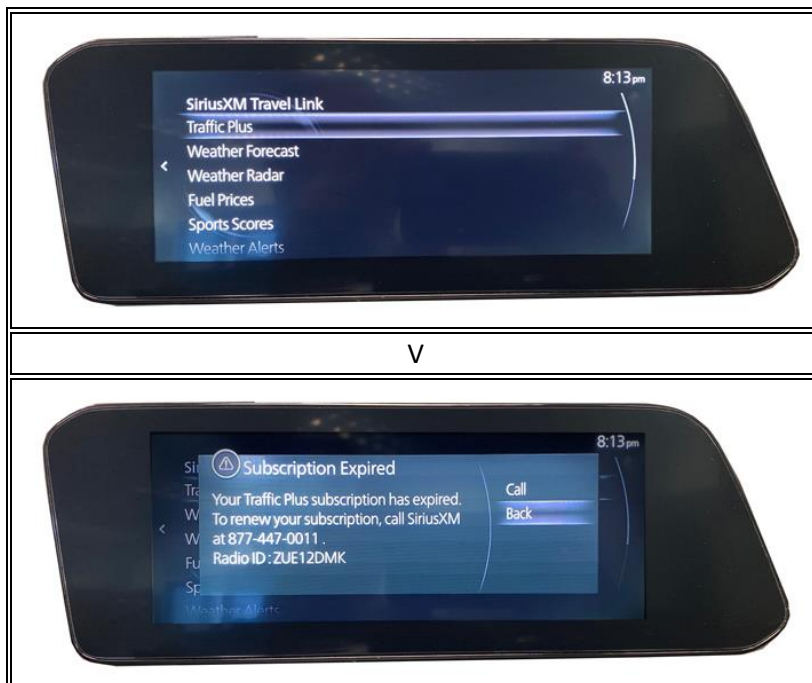
Subject: SIRIUS XM TRAVEL LINK TRAFFIC PLUS SUBSCRIPTION	Service Alert No.: SA-033/20
	Last Issued: 02/27/2020

APPLICABLE MODEL(S)/VINS

2019-2020 Mazda3
2020 CX-30

DESCRIPTION



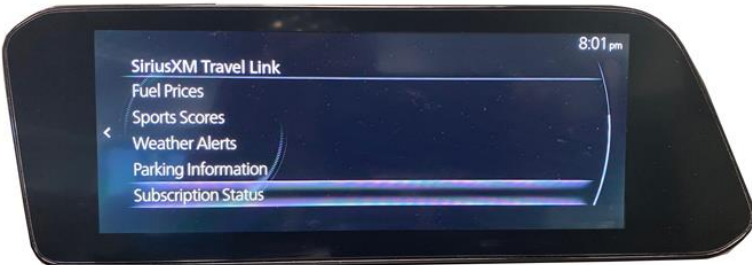

Some customers may complain about SiriusXM Travel Link, Traffic Plus showing expired even though the customer purchased a paid subscription.



SiriusXM audio packages do not include SiriusXM Travel Link, Traffic Plus.
To get Traffic Plus, the customer must purchase the Infotainment "SiriusXM Traffic Plus with SiriusXM Travel Link (TM)" package.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

How To Check Subscription Status

<p>1. From the main menu, select "information"</p>	 <p>A screenshot of a car's infotainment screen showing a main menu with several options: Information (highlighted), Entertainment, Communication, Navigation, and Settings. The time 8:13 pm is displayed in the top right corner.</p>
<p>2. Select "SiriusXM Travel Link"</p>	 <p>A screenshot of the 'Information' menu. The options listed are I-DM, Fuel Efficiency Monitor, SiriusXM Travel Link (highlighted), Vehicle Status Monitor, and Owner's Manual. A SiriusXM logo is on the right, and a note at the bottom says 'Access traffic information, weather, fuel prices, parking information and sports scores.' The time 8:13 pm is in the top right.</p>
<p>3. Scroll down and select "Subscription Status"</p>	 <p>A screenshot of the 'SiriusXM Travel Link' menu. The options listed are Fuel Prices, Sports Scores, Weather Alerts, Parking Information, and Subscription Status (highlighted). The time 8:01 pm is in the top right.</p>
<p>4. If Traffic Plus shows "Not Subscribed", the customer must purchase the infotainment SiriusXM Traffic Plus with SiriusXM Travel Link (TM) package.</p>	 <p>A screenshot of the 'Subscription Status' menu. It shows a list of services and their subscription status: Traffic Plus (Not Subscribed), Weather Forecast (Subscribed), Weather Radar (Subscribed), Fuel Prices (Subscribed), Sports Scores (Subscribed), and Weather Alerts (Subscribed). The time 8:01 pm is in the top right.</p>

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