



Technical Service Bulletin

26 Droning, buzzing, or vibration from front of the vehicle - Q7

26 20 37 2058574/1 February 13, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2019	023480 - 999999	3.0TFSI

Condition

Customer states:

- Droning, buzzing, or vibration; especially between 1,000 – 1,400 rpm.

Workshop findings:

- The issue can be isolated to underside and front of the vehicle.

Technical Background

Not applicable.

Production Solution

Not applicable.



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Service

1. Verify exhaust downpipes as the source of the customer concern.
2. Loosen the exhaust following the method below:
3. Loosen the exhaust clamp (A), exhaust bracket (B). Then re-tighten beginning with clamp (A) and then the bracket (B) (Figure 1).

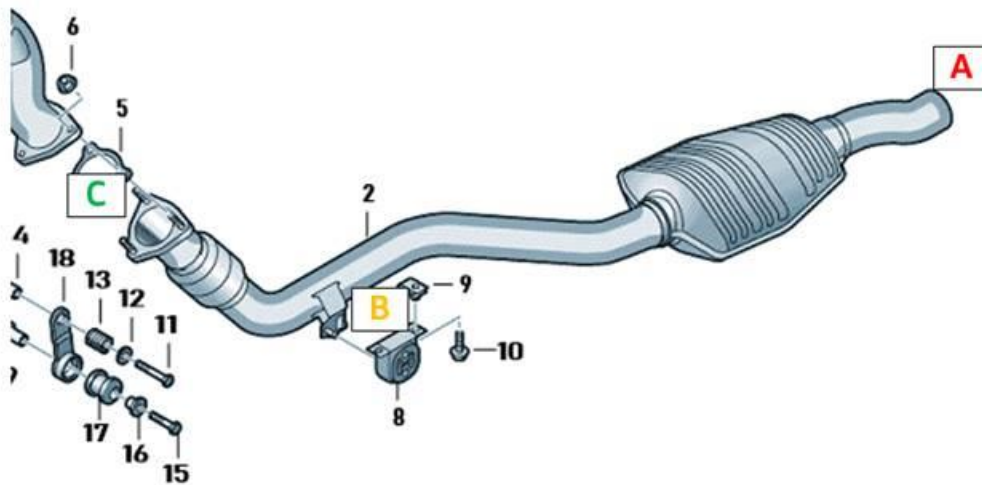


Figure 1. Example of locations to loosen and tighten.

4. Test drive and if issue persists continue with the following step (Figure 1):
 - Repeat and loosen the exhaust at (A), (B), and also the flange (C) to the catalytic converter.
 - Then tighten in the following sequence: First, the flange (C), second the exhaust clamp (A), and finally the exhaust bracket (B).
5. Test drive vehicle to verify that the concern is no longer present.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2625		
Damage Code:	0018		
Labor Operations:	2 Front muffler remove + reinstall	2625 2008	See SRT
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2058574/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2058574) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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