

48-20-01TT - Vehicle Will Not Start and Nothing Switches ON in the Vehicle, Release date: 02/14/2020 DTCs P160A and or B1248F3 Stored

Condition

ATTENTION:

THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN. TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

Applicable Vehicles							
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To		
Atlas, Tiguan LWB	2018-2020	All	All	All	All		

Revision Table							
Instance Number	Published Date	Version Number	Reason For Update				
2058623/1	2/14/2020	48-20-01	Original publication.				

Technical Background

If the steering column end stop is damaged to where the wiper and turn signal stalks will touch the dash, this can cause the steering column to become faulty and require replacement. This may be accompanied by fault P160A stored in the Electronic Steering Column Lock Control Module -*J764*-, and/or B1248F3 stored in the Access/Start Authorization Control Module -*J518*-.

Service

• Unlock the telescoping steering wheel and push it slowly towards the dash board.

If the stalks touch the dash board, the steering end stop is damaged.

- Remove the steering column covers and check for any wiring damage that may be present to the harnesses near the steering column.
- Repair as needed.

Once repaired or if there was not any wiring damage found, it is recommended to:

• Replace the steering column assembly and adapt the new Electronic Steering Column Lock Control Module - **J764**- to the vehicle.

If it is found that the steering column end stop is not damaged and the stalks do not touch the dash:

• Replace only the Electronic Steering Column Lock Control Module -J764-.



48-20-01TT - Vehicle Will Not Start and Nothing Switches ON in the Vehicle, Release date: 02/14/2020 DTCs P160A and or B1248F3 Stored

Additional Information

© 2020 Volkswagen Group of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.