

IMPORTANT CUSTOMER SATISFACTION REMINDER

DL1000A/AA ENGINE CONTROL MODULE (ECM)



3251 E. Imperial Highway
P.O. Box 1100, Brea CA 92822-1100

Vin#

Campaign AU-R4

Presorted
First Class Mail
U.S. Postage
PAID
Torrance, CA
Permit No. 1



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FOURTH REMINDER - ACTION REQUIRED

1 WHY HAVE YOU RECEIVED THIS NOTICE?

In October 2017, owners of select 2014 and 2015 DL1000A/AA models were notified of a Service Campaign to replace the ECM on affected motorcycles. Suzuki has revised the programming of the engine control module and parts are available to perform this important customer satisfaction service.

2 WHAT SHOULD YOU DO?

- Schedule your **FREE** repair as soon as possible.
- Contact your nearest Suzuki Dealer to schedule an appointment.
- Provide the Vehicle Identification Number (VIN) from the front of this card.

THE ENGINE CONTROL MODULE (ECM) HAS BEEN REVISED TO PREVENT ENGINE STALLING WHEN DECELERATING TO A STOP.

Thank you for being a Suzuki customer and for your commitment to safety.

Suzuki Motor of America, Inc.

www.suzukicycles.com



Call Suzuki
Customer Support at

1.714.572.1490

Monday through Friday,
8 a.m. to 4 p.m. PST

For more information and
to find the dealer nearest
you, scan the QR code
or visit our website

www.suzukicycles.com

