

[Next Unread Message](#)

View Message

Sent on	02	20	2020	Expires on	03	05	2020
From	Parts and Service Division						
Subject	Request for Parts: 2016-2018 ILX C-Pillar & Roof Paint Peeling						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Parts: 2016-2018 ILX C-Pillar & Roof Paint Peeling

**This message is solely directed to Acura dealership personnel; please handle accordingly.
 Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2016-2018 ILXs with a client complaint of paint peeling on the C-pillar, in the area adjacent to the rear window & the roof. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

- AHM is interested ONLY if the vehicle meets the following requirements:
1. Manufactured data on the driver's doorjamb must be between 10/2015 & 04/2018.
 2. Rear window has not been replaced.
 3. Vehicle has not been involved in a collision.
 4. No previous windshield replacement.
 5. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.