

Customer complaint: c/s furnace not working- blows cold air-pilot light/ cycling problem.

Tech notes: Furnace coming on when heats up fan starts to make noise like cage is rubbing. And L.P shuts off and doesn't come back on until turn off wait to cools and happens again. Removed all screws hold unit in place. started furnace and waited until motor started to make noise. Move furnace around until no more noise and furnace keep operating until coach came to temperature and furnace cycle 3 time maintain 72 degrees in coach.

If furnace is working intermittent and just blowing cold air, it might be the sail switch that is sticking. Please contact Atwood at 800-825-4328 for warranty part and labor. You cannot just move around the furnace as a solution because this will happen again.

Customer States: Furnace turns on as blows cold then turns off-Checked furnace found motor will not turn on removed from furnace and test r/l circuit board and test-found wire shorting out causing fan to shut down, rewired and test ok.

Please contact Atwood at 800-825-4328 for warranty part and labor. They need to be involved because this can be a sail switch issue.

cause: sail switch sticking open

correction: remove furnace, remove sail switch, blow out with air, and clean contacts with contact cleaner, reinstall furnace, test for proper operation