

complaint: Solar charge controller is showing a moon

cause: unknown, when the solar panel wires are hooked to the charge controller we see about 5volts but when we disconnect wires we are showing 19+ volts. The power at each panel is 18.6 and 17.9

correction: Here are as follows:

1. Access the solar fuse inside the loft area on the D/S ceiling (picture below) circular cover. Remove and check the 20 amp fuse and replace if needed. Check solar controller after putting back fuse if moon icon is gone.



2. Remove the Go Power controller and check each wire if it's the right length. There is a guide at the back. Pictures attached. If the moon icon is still there after doing this 2 procedures.
3. Please contact Go Power at 866-247-6527 and controller may need to be replaced.

