

Hi, if not you, could you forward to someone? Our sofa was clicking and not moving so I plugged in and it no there is no response when we hit extend. The clicking noise has stopped. There is nothing under the sofa to obstruct. We have looked at the circuit breakers but do not see a reset for the Retract or Extend. We removed the 2" red handle to see if that would work and still no response on the extend button. We are 200 miles from a PW dealer. Any suggestions?

Sorry about the power sofa. Please contact Spyder Controls at 866-919-9092 and look for Christian.

Hi, we received our replacement control panel. Christian said he thought PW would pay for one hour of the service installation. Is that correct?

That is correct. Please have the RV dealer communicate with us and we will pay them 1.0 hour for the replacement.