

Per our conversation on the phone, December 20th, I have taken the measurement on the clearance of the generator exhaust pipe to ground (level concrete floor in the storage unit). It measures 4 5/8", less than though 5" minimum clearance that Pleasure-Way allows. I am not sure how Pleasure-Way wants to proceed to correct this, but it does need to be addressed. Please let me know what the next steps are to correct this issue.

We will be sending you a new updated generator tail pipe. Please have the RV dealer call us for pre-auth and we will just pay them with a company credit card. Please use the existing tail pipe hanger and they will have to cut the end of the tail pipe to an appropriate length as well.

? Does the generator tailpipe have a modified configuration (bend angle(s)) compared to the current one I have on the MH? It seems that if there is a full 90 degree bend at the first bend coming from the generator port, so the pipe/muffler is parallel to the generator (horizontal with chassis/ground), that would help tremendously. The current one is not parallel, but slopes down. (feel free to have a tech call me if clarification is needed)

Again, Thank You very much for Pleasure-Way's attention to detail and the customers concerns.

There was a change in the bend of the tail pipe and I'm not really sure if you have the updated one or still the old design that is why we are sending you a new one. The tech can put this new one in or even compare it with the old one first.