



SP 3-512-001
SERVICE PROGRAM

January 2020

ATTENTION:

Service Managers / Parts Managers

SUBJECT:

Power window contacts upgrade

PROGRAM EXPIRES:

January 1, 2021

SERVICE PROGRAM INFORMATION:

Service Programs are product modifications and/or product improvements that Autocar has determined will enhance the operation of the truck. In a continuing effort to inform our customers of potential service issues and avoid unnecessary down time, Autocar has identified the following operation as recommended preventative maintenance. This Service Program should be added to your preventive maintenance and service manuals.

While being committed to continuous product improvement, Autocar is not liable for updating existing chassis after they have been placed in service.

Questions regarding this Service Program should be directed to Autocar Technical Support at 888-218-3611.

DESCRIPTION OF SERVICE PROGRAM:

Autocar is pleased to announce the availability of an upgrade kit for the power window contacts for Xpeditor vehicles manufactured between January 14, 2014 and September 23, 2019 with non-sequential serial numbers in the range of 215476 through 232237.

REPLACEMENT PARTS:

For a limited time (through January 1, 2021), Autocar will provide parts only at no charge. No labor claims will be accepted after the standard warranty period.

PARTS:

DO NOT submit a Solutions ticket.

To obtain parts, contact Autocar Warranty Team at 877-973-3486 or send an e-mail to: warranty@autocartruck.com. And include the following:

- VIN(s) (or last 6 digits of VIN(s))
- 'Attention To' name
- 'Ship To' address