

INTEROFFICE MEMORANDUM

Original Publication Date: January 09, 2020

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Tom Trisdale 
Vice-President, Product Quality and Service Support

SPECIAL SERVICE CAMPAIGN 19TC06 (Remedy Notice)

Certain 2020 Model Year Toyota Avalon and, Camry with 2GR-FKS Engine
Engine ECU Reprogram

Specific information for Region support is provided below.

Condition

Due to inappropriate ECU programming, fuel consumption may not conform with the certification value. Actual average fuel economy may be negligibly higher than the certification listed on the Vehicle Window Sticker (Monroney Label).

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on January 09, 2020.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.