



# Technical Journal

TITLE:

**Audio switches on steering wheel, no function**REF NO:  
**TJ 32033.5.0**ISSUING DEPARTMENT:  
**Technical Service**CAR MARKET:  
**United States and Canada**PARTNER:  
**3 US 7510 Volvo Car USA**ISSUE DATE:  
**2020-01-08**STATUS DATE:  
**2020-01-14**FUNC GROUP:  
**6414**FUNC DESC:  
**Steering wheel, control buttons**

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**“Right first time in Time”**

## Attachment

File Name	File Size
TJ 32033 SWSM.JPG	0.0437 MB

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
225							2019-2019		-	201817-201945
227							2019-2019		-	201846-201945
234							2017-2017		-	201617-201945
235							2017-2019		-	201624-201945
236							2017-2019		-	201646-201945
238							2018-2019		-	201646-201945
246							2018-2019		-	201717-201945
256							2016-2019		-	201505-201945

## CSC Customer Symptom Codes

Code	Description
EV	Audio other/Steering wheel audio controls do not work
6B	Buttons/control knobs on centre console (Media, communication and navigation)/No/reduced/incorrect function
DQ	Navigation/Steering wheel navigator controls do not work



## VST Operation Number

VST Operation Number	Description
39432-2	Steering wheel switch module SWSM replace

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## Text

### DESCRIPTION:

**\*This TJ is rewritten in its entirety**

If the audio switches on steering wheel have no or intermittent function, see advice under Service.

SWSM = Steering Wheel Switch Module

### SERVICE:

Replace the steering wheel switches according to VIDA instructions.

New improved steering wheel switches were introduced week 46, 2019 and come as a complete assembly including both switches and wire harness, see attached picture [TJ 32033 SWSM.JPG](#)  
The new steering wheel switch assembly supersedes the old steering wheel switches.

### New Part Number for Steering Wheel Switches:

PN **32266342** Charcoal (Variant code: RU05)

PN **32266343** Crystal Look (Variant code: RU02 or RU06 or RU08 or RU09)

### *Warranty claim info:*

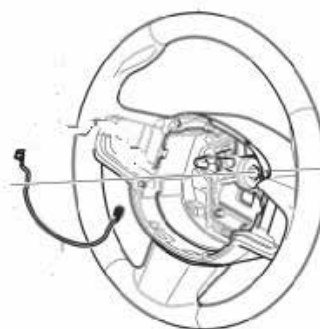
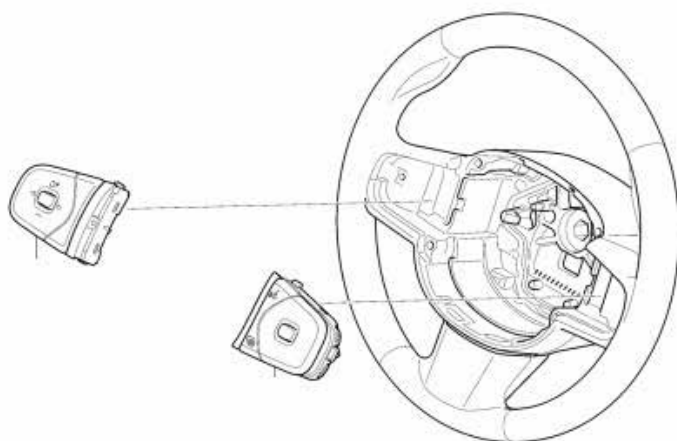
*To get warranty claim accepted for a job described in this TJ, please use following data:*

*VST OP number: 39432-2*

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if any case of new Audio Switch failures. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 6414.

**To view TJ attachment continue to next page. This TJ has one attachment.**



**TJ-32033 SWS**