

MBUX multimedia system: USB drive not recognized

Topic number	LI82.85-P-070741
Version	1
Function group	82.85 Navigation and Communication systems
Date	01-13-2020
Validity	Model series 118 with code 548/549 Model series 177 with code 548/549 Model series 247 with code 548/549 Model series 167 with code 547/548/549 Model series 253 with code 547/548/549 Model series 293 with code 547/548/549
Reason for change	
Reason for block	

Complaint:

USB drive may not be recognized by the MBUX multimedia system (A26/17).

Cause:

The device manager of the MBUX multimedia system (A26/17) may not recognize the USB drive if the volume serial number has been changed.

Remedy:

Perform a function test on the USB port(s) with the Mercedes-Benz approved USB 2.0 drive (A 177 827 66 00 via ODUS) if the system reads the approved USB stick then the system is working as designed.

Symptoms
Communication/information / Entertainment / USB input / Malfunction

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8231V SE	