

Audio 20/COMAND Online USB 3.x flash drive inoperative

Topic number	LI82.60-P-070567
Version	1
Function group	82.60 Radio, audio, video systems
Date	01-08-2020
Validity	Model 117, 156, 166, 172, 176, 190, 218, 242, 245, 246, 257, 463, 290, 292
Reason for change	
Reason for block	

Complaint:

USB 3.x flash drives may not be usable as playback media. Playback can stop abruptly or fail to start. Afterwards the USB drive may no longer be recognized by any USB reader.

Cause:

This topic is currently under analysis.

Remedy:

Please use USB 2.0 Standard flash drives.

Symptoms
Communication/information / Entertainment / Media interface (UMI/UCI) / Menu cannot be selected/is not available
Communication/information / Entertainment / Media interface (UMI/UCI) / Audio output faulty
Communication/information / Entertainment / USB input / Malfunction
Communication/information / Entertainment / USB input / Not detected
Communication/information / Entertainment / USB input / Audio output faulty

Control unit/fault code		
Control unit	Fault code	Fault text
A2 / A40/3 / A26/17 - Audio or COMAND (Head unit) (HU5) (GL/GLS (166),B (242, 246),M/ GLE (166),SLK/SLC 172,GLA (156),G (463),A (176),GLE (292),CLS (218),CLA (117))	-	-
A26/17 - Audio or COMAND (Head unit) (HU55) (G (463),X 290 AMG,CLS (257))	-	-

XENTRY TIPS

A26/17 - Audio or COMAND (Head unit) (HU55ENTRY) (X 290 AMG,CLS (257))	-	-
A2 / A40/3 / A26/17 - Audio or COMAND (Head unit) (HU5S1) (GL/GLS (166),B (242, 246),M/GLE (166),SLK/SLC 172,GLA (156),G (463), A (176),GLE (292),CLS (218), CLA (117))	-	-
A2 - A2/56 - A40/3 - Audio or COMAND (Audio) (HU_204) (CLS (218))	-	-