

MBUX multimedia system/COMAND Online: Driver's seat memory not synchronized with the driver's user profile

Topic number	LI82.85-P-070742
Version	1
Function group	82.85 Navigation and Communication systems
Date	01-08-2020
Validity	Model series 205 with code 531 and 275 Model series 253 with code 547/548/549 and 275 Model series 293 with code 547/548/549 and 275
Reason for change	
Reason for block	

Complaint:

The driver's seat memory settings do not synchronize with the driver's user profile as described in the operator's manual. Driver's seat settings are not transferred to the vehicle.

Cause:

The driver's seat does not support the profile synchronization feature on these vehicles.

Remedy:

There is no remedy for this complaint. The vehicle is working as designed.

Note: Do not replace any parts.

Symptoms
Communication/information / Telematics service / Vehicle status and configuration / Vehicle function programming / Programming faulty
Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Faulty display