MODEL 205 AMG - Knocking noises when turning over uneven surfaces

Topic number	LI22.10-P-070718
Version	1
Function group	22.10 Engine mounts, engine brackets
Date	01-07-2020
Validity	MODEL 205 with code 466 (active engine mounts)
Reason for change	
Reason for block	

Complaint:

There may be a knocking or thumping noise when slowly turning over uneven surfaces.

Cause:

Various possible causes

Remedy:

Check software level of the engine mount control unit - if there is an update available, perform the software update and check for the noise again.

If the noise is still present after the software update, disconnect the engine mounts and check for the noise. Include the results in a PTSS case for further analysis and ensure the following are in the case:

- Quick test and control unit log of the engine mount control unit
- Video of the noise

Symptoms
Chassis/suspension / Steering system / Noises / Chattering/knocking

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