

Clock in the instrument cluster stops

Topic number	LI54.30-P-067588
Version	4
Function group	54.30 Instrument cluster, display instruments, hazard warning device
Date	12-19-2019
Validity	BR 453 manufactured between September 2017 and March 2018. Excluding vehicles equipped with a gasoline engine and the smart media system (SA code 535, 556, 557, or 558)
Reason for change	Addition of EV preconditioning complaint
Reason for block	

Complaint:

The wrong time may be shown on the instrument cluster, the clock in the instrument cluster stops operating when the vehicle is exited.

Preconditioning may not be possible in smart electric drive vehicles. Charging process with a programmed departure time and with the Smart Charging Option activated may be inoperable.

Cause:

Instrument cluster

Remedy:

For affected vehicles, the instrument cluster must be replaced in the event of a fault.

NOTE: Please observe validity. Do not replace any parts on vehicles that do not fall under the scope of this document.

Symptoms
Communication/information / Information display / Displays / Clock / Malfunction
Communication/information / Information display / Displays / Clock / Too fast
Communication/information / Information display / Displays / Clock / Too slow
Body / Air conditioning / Pre-entry climate control / Malfunction
Overall vehicle / Power supply / High-voltage on-board electrical system / Charging / smartCharging / Does not start
Overall vehicle / Power supply / High-voltage on-board electrical system / Charging / smartCharging / Aborts

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			54241 EA	

XENTRY TIPS
