

## ServiceNews Article

February 2020 A18070I Version 2

## **Display Audio Screen Not Dimming?**

## **AFFECTED VEHICLES**

Year	Model	Trim
2017	CR-V	EX and above

**EDITOR'S NOTE**: This article replaces the one posted in **July 2018**.

Got a vehicle in your shop for any of these issues?

- The Display Audio screen won't dim. When you select the Day/Night icon, the screen may flicker and go back to its earlier brightness level.
- AM stations are filled with static and sound much louder than they should at volume level 5.
- After the Display Audio boots up, the OK icon doesn't respond and the clock screen comes up.
- When receiving a call, you hear crackling when you adjust the volume.
- When you plug in a USB flash drive, it won't play and the message LOADING comes up.

We're aware of these issues and recommend audio unit/audio-navigation unit replacement.