



SIB 66 35 19

2020-01-14

## DELIVERY STOP: PROGRAM CONTROL UNITS – DRIVING ASSISTANT PACKAGE

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information Bulletin (Revision 3) replaces SI B66 35 19 **dated January 2020**.

**What's New** (Specific text highlighted):

- Model
- Situation
- Cause

### MODEL

E-Series	Model Description	Production Date	Affected Option Code
G20	3 Series Sedan	August 1 – October 4, 2019	SA5AR – Extended Traffic Jam Assistant

### AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

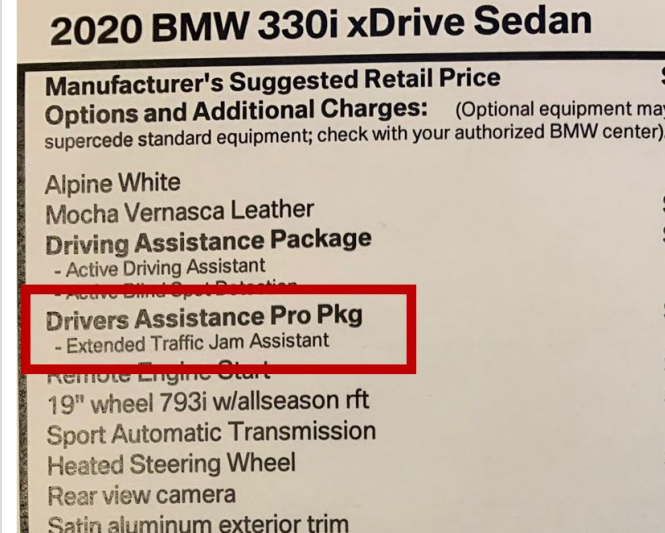
### SITUATION

BMW of North America, LLC has issued a Delivery Stop (effective October 24, 2019) on a small number of Model Year 2020 BMW vehicles that were produced between August 1 and October 4, 2019.

The Driving Assistant package (ZDA; aka Driving Assistance) contains an additional Option Equipment (OE) code SA5AR (Extended Traffic Jam Assistant). This OE code 5AR must be removed from the Vehicle Order (VO).

### CAUSE

Vehicle Order and the Monroney label are incorrect.

	<p>This image shows an incorrect Monroney label with the extra option listed.</p>
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### CORRECTION

1. Change the VO (delete 5AR) and program the vehicle with ISTA 4.19.20 or higher (available September, 2019).
  - Target Integration Level: S18A-19-07-553 or higher.
2. Replace the Monroney label if the vehicle was received at your center prior to January 8, 2020.

## **PROCEDURE**

1. Contact the General Sales Manager at your BMW center to obtain 2 new Monroney labels.

Note: The new Monroney labels were mailed on December 23, 2019.

2. The following must be done once the new Monroney labels are received:

- a) Locate both Monroney labels in the vehicle
  - i. Applied to the glass of the vehicle
  - ii. 2<sup>nd</sup> copy stored inside the vehicle, usually either in the glove compartment or trunk
- b) Carefully remove, but do not destroy/discard both copies of the original Monroney labels from the vehicle

- c) Properly clean any glue residue off the glass

- d) Send the old Monroney labels back to BMW NA as follows:

BMW North America, LLC

200 Chestnut Ridge Road, Building #150

Woodcliff Lake NJ, 07677

Attn: Lul Ramkissoon, Technical Service Department

3. Place the new Monroney labels in the same location as the originals.
4. Submit a TSARA case as follows:
  - a) Title: Delivery Stop – B66 35 19
  - b) Request modified VO
5. Follow documentation on TIS/ Technical Documentation / Programming and Diagnostic/ Import Enabling code / VO.
6. Calculate the measures plan.
7. Accept and fully work through the measures plan with the control units to be programmed/encoded and enabled.
8. Follow the rework list.
9. Depending on the rework list, carry out a vehicle test and delete the fault memory if needed.

**Always connect a BMW-approved battery charger/power supply (SI B04 23 10) when performing programming.**

## **PARTS INFORMATION**

No parts are required.

## **WARRANTY INFORMATION**

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open. The programming and encoding procedure may only be invoiced one time.

**If you should have this situation, update the vehicle to the current available i-level by performing and submitting for one of these open Technical Campaigns instead. Please be sure to also perform any additional work the campaign repairs require (for example here, changing the vehicle order) and/or close the remaining open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.**

Reimbursement for this Delivery Stop will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>0066370100</b>	<b>G20 Program control units (Driving Assistant)</b>
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**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 68 737	Changing the vehicle order, programming and encoding the vehicle control units to the specified Target integration level or higher (includes connecting an approved battery charger/power supply and performing a vehicle test)	8 FRU
Or:			
# 2	00 68 745	Changing the vehicle order, the programming and encoding the vehicle control units procedure was performed/claimed in conjunction with another campaign or repair during this workshop visit	1 FRU

Or:

**The vehicle arrives at your center and this actions shows open (No other Main work will be performed/claimed during this workshop visit)**

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 68 164	Changing the vehicle order, programming and encoding the vehicle control units to the specified Target integration level or higher (includes connecting an approved battery charger/power supply and performing a vehicle test)	10 FRU

### **Claim Repair Comments**

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: B66 35 19 WP 1), unless otherwise required by State law.

### **Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)**

The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur during this programming procedure:

- Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable AIR labor operations.

Please explain this additional work (The why and what) on the repair order and in the claim comments section.

For control module failures that occurred prior to performing this programming procedure:

- When covered under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in AIR (including diagnosis with separate punch times).