



SIB 52 01 20

GROANING NOISE FROM TRIM APERTURE ON THE FRONT SEAT

2020-01-30

## MODEL

E-Series	Model Description	Affected Option Code
F39	X2 Sports Activity Coupe	With option SA 0711 M Sport Seat
F44	M235i xDrive Gran Coupe	
G29	Z4 Roadster	All

## SITUATION

When getting in or out of the vehicle, a groaning noise can be heard from the opening (aperture) in the seat backrest. The noise may be heard from one or both of the front seats.

## CAUSE

The trim aperture in the front seat is insufficiently lubricated. The front and rear halves of the trim can contact each other, causing friction noise.

## CORRECTION



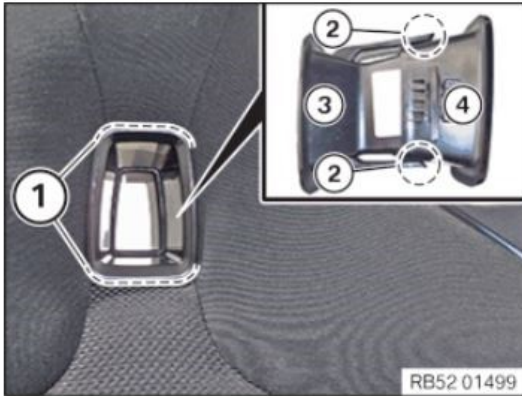
Lubricate the trim aperture (circled).

## PROCEDURE

1. Remove the trim aperture from the seat backrest. The trim piece is made of 2 separate pieces that snap together (front and back).

### Remove the trim panels for the hatch in the front seat backrest

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- Using the special tool **0 496 571 (00 9 327)** in the marked area (1), carefully unclip the detents (2).
- Remove both trim panels for the hatch (3) and (4).

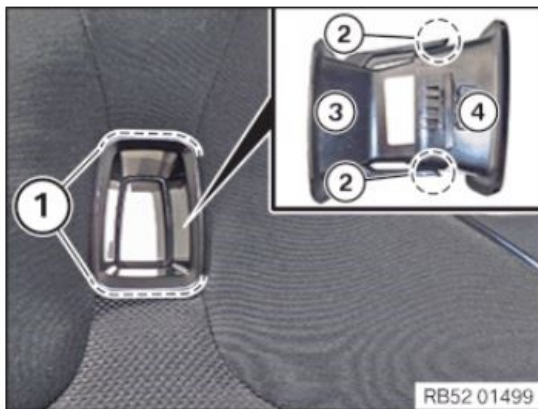
### 2. Apply BMW Anti-Squeak paint to:

- mating edges of the front and rear half of the trim
- inner edges of the trim aperture

### 3. Reinstall the trim aperture into the backrest (front and back)

#### Installing trim for the hatch in the front seat backrest

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- Correctly position trim for the hatch (3) and (4) in the marked area (1).

#### Note

The front and rear trim for the hatch are **not** the same in construction.

- Be sure you feel the detents (2) engage.

### 4. Clean off any Anti-Squeak paint squeeze-out from the seat upholstery.

### 5. If there is a customer noise complaint from both seats, repeat this procedure for the other front seat.

## PARTS INFORMATION

Trim part replacement is not necessary, and it will not stop this noise complaint.

Part Number	Description	Quantity
83 19 2 414 997	BMW Anti-squeak paint 1 (50 g) (use this substitute coating until the Berucoat is available)	Sublet as needed
Or:		
83 19 2 358 109	Anti-squeak paint Berucoat AK 978 (100 ml) (This is the preferred coating and should be available 2 <sup>nd</sup> Quarter	Sublet as needed

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**WARRANTY INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>5210014100</b>	<b>Cover/seat rail trim/end cap, front seat poorly adjusted</b>
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**Repairing One Side**

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
52 00 001	Work time to rework the aperture trim on <b>one</b> front seat back rest, <b>left or right</b> (Main work)	3 FRU
Or:		
52 00 001	Work time to rework the aperture trim on <b>one</b> front seat back rest, <b>left or right</b> (Plus work – Vehicle is already in the workshop)	2 FRU

Or:

**Repairing Both Sides**

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
52 00 001	Work time to rework <b>both</b> front seat back rests, (Main work)	4 FRU
Or:		
52 00 001	Work time to rework <b>both</b> front seat back rests, (Plus work – Vehicle is already in the workshop)	3 FRU

And, as needed:

**Sublet – Bulk Materials (RO and Claim Comments Required)**

<b>Sublet Code 4</b>	See the sublet reimbursement calculations below	Reimbursement for the repair-related bulk materials (Do not use the BMW part numbers for claim submission)
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Sublet reimbursement calculation for claiming the applicable repair-related bulk material (BMW part number) is at the dealer net price amount for the quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.