

Service Update

N192225370 Incorrect Fuel Tank Vent Line



Release Date: January 2020

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	ATS	2018	2018		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2018 model year Cadillac ATS vehicles had their fuel tank vent line serviced with the incorrect orifice size in the tank vent to evaporative emissions canister line.
Correction	Dealers are to replace the fuel tank vent hose assembly.

Parts

Quantity	Part Name	Part No.
1	Hose Assembly – Fuel Tank Vent (Sedan)	84836427

Parts Pre-Ship Information – For US

Important: An initial supply of all parts from the 84836427, Fuel Tank Vent Hose Assembly required to complete this recall will be pre-shipped to all impacted dealers of record. This pre-shipment is scheduled to begin and conclude the week of January 7, 2020. Pre-shipped parts will be charged to dealer's open parts account. All orders placed prior to the pre-ship will be cancelled. A quantity limiter may be in effect.

Important: Due to limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.

Reminder: Parts may be removed from RIM management. Dealers should review the affected parts to confirm RIM managed status.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9104639	Fuel Tank Vent Hose Replacement	0.6	ZFAT	N/A

Service Procedure

Replace the Fuel Tank Vent Hose. Refer to *Fuel Tank Vent Hose Replacement* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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GLOBAL SAFETY FIELD INVESTIGATIONS
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URGENT - DISTRIBUTE IMMEDIATELY

Date: January 9, 2020

Subject: N192225370 - Service Update
Incorrect Fuel Tank Vent Line

Models: 2018 Cadillac ATS

To: Select General Motors Dealers

General Motors is releasing Service Update N192225370 today. The total number of U.S. vehicles involved is 2. Please see the attached bulletin for details.

The two involved dealers will receive the parts pre-shipped and charged to the dealer's open parts account.

BAC	VIN
119216	1G6AA5RX4J0113839
188058	1G6AA5RX9J0129793

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated January 9, 2020. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS