



Technical Service Bulletin

94 Tail light or front indicator in bumper is cracked, broken, leaks, or does not work

94 20 19 2058420/1 February 3, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2012 - 2018	All	Not Applicable
Q5	2009 - 2021	All	Not Applicable
Q7	2007 - 2021	All	Not Applicable
Q8, Audi e-tron quattro	2019 - 2021	All	Not Applicable

Condition

Customer states:

- The turn signal in the **front** bumper (only on the Q7) is cracked/broken, leaks or does not work (bulb warning is displayed in the instrument cluster).

Or

- The turn signal in the **rear** bumper is cracked/broken, leaks or does not work (bulb warning is displayed in the instrument cluster).

Technical Background

It is possible that the lamp may be damaged due to outside influence or forces applied to the lamp, bumper or underbody panels.

Production Solution

Not applicable.



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Service

1. Before replacing any components inspect the vehicle body and lamp(s) for damage that relates to outside influence (Figures 1 - 5).



Tip:

If necessary clean the parts before inspection as small cracks may be difficult to detect.



Figure 1. Turn signal in front bumper cracked.



Figure 2. Turn signal in front bumper cracked.



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Figure 3. Turn signal in rear bumper cracked.



Figure 4. Turn signal in rear bumper scratched or cracked.



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Figure 5. Turn signal in rear bumper cracked.

2. If damage relating to outside influence or force is found, this is not a warranty concern as it is considered consequential damage. In these cases, please explain the situation to the customer.
3. If there are no signs of outside influence, carry out standard diagnosis.

Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2058420) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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