



# Technical Service Bulletin

---

## 42 Noises from the rear shock absorber mounting

42 20 42 2058459/1 February 4, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, S4, A4 Cabriolet, S5 Cabriolet, and A4 allroad	2017 – 2018	All	Not Applicable
A4, S4, A4 Cabriolet, S5 Cabriolet, and A4 allroad	2019	000001 - 115413	Not Applicable
A5, S5, A5 Cabriolet, S5, Cabriolet, A5 Sportback, S5 Sportback	2018	000001 - 075658	Not Applicable
A5, S5, A5 Cabriolet, S5, Cabriolet, A5 Sportback, S5 Sportback	2019	All	Not Applicable

## Condition

### Customer states:

- Creaking noises from the rear area.

### Workshop findings:

- The noise can be clearly assigned to one of the rear upper shock absorber mountings.



# Technical Service Bulletin

## Technical Background

A small movement can occur between the shock absorber mounting and its cover, resulting in a creaking noise.

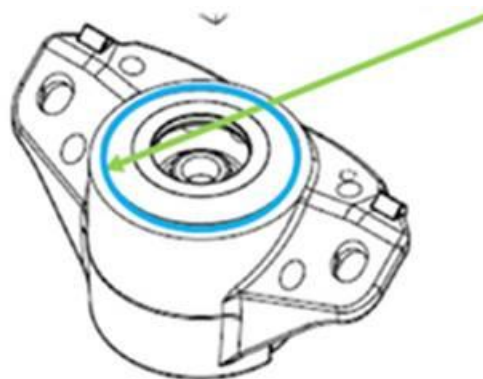
## Production Solution

Improvements have been made to production.

## Service

Please follow instructions in Elsa at Repair Manual: *Chassis >> Suspension, Wheels, Steering >> Rear Axle >> Suspension Strut, Removing and Installing.*

- Apply 5ml Krytox in marked area in blue (Figure 1).



**Figure 1.** Apply the Krytox to the area marked in blue.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	4295		
<b>Damage Code:</b>	0020		
<b>Labor Operations:</b>	Remove and install 1 wheel	4405 1900	See SRT
	Remove and install 2 wheels	4405 2000	See SRT



# Technical Service Bulletin

	Loosen and secure shock absorber	4295 4999	30 TU
	Loosen and secure 2 shock absorbers	4295 5099	50 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB #2058459/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
G052172A1	Krytox – Special lubricant	0.5 (per side)

## Additional Information

All parts and service references provided in this TSB (2058459) are subject to change and/or removal.

©2020 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.