## Dorman Product Alert Bulletin

January 10, 2020

Product Category: Part Number(s):	Window Regulator with Motor 751-273
Destroy in Field:	No
Return Authorization:	Yes
Return Location:	Dorman Products, 3400 East Walnut Street, Colmar, PA 18915
Issue Credit:	Please be sure to code return with <rga-q> number on outside of container</rga-q>
Apply to Defective All:	No

## **Return for Inspection Instructions:**

- Dorman requests that inventory be returned for part # noted above including a Julian date of 19157 or greater. Picture below shows where the Julian date code resides on the outside label.
- Dorman is conducting an inspection on this SKU including the date code range that have been shipped.





Notes/Comments:

• If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

## **Return Instructions:**

- 1. Please pull all affected inventory.
- 2. Please contact Customer Relations Dorman by e-mail or phone (<u>crdorman@dormanproducts.com</u> / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned
- 3. Please mark these to:

Dorman Products, Inc- Returns 3400 East Walnut Street Colmar, PA 18915 Attn: RGA Q-Number \_\_\_\_\_

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.