## **Dorman Product Alert Bulletin**

January 10, 2020

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**Product Category:** Window Regulator with Motor

Part Number(s): 751-272 **Destroy in Field:** No **Return Authorization:** Yes

**Return Location:** Dorman Products, 3400 East Walnut Street, Colmar, PA 18915

**Issue Credit:** Please be sure to code return with <RGA-Q> number on outside of container

**Apply to Defective All:** No

## **Return for Inspection Instructions:**

- Dorman requests that inventory be returned for part # noted above including a Julian date of 19157 or greater. Picture below shows where the Julian date code resides on the outside label.
- Dorman is conducting an inspection on this SKU including the date code range that have been shipped.





## Notes/Comments:

If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

## **Return Instructions:**

- 1. Please pull all affected inventory.
- 2. Please contact Customer Relations Dorman by e-mail or phone (<a href="mailto:crdorman@dormanproducts.com">crdorman@dormanproducts.com</a> / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned
- 3. Please mark these to:

Dorman Products, Inc- Returns 3400 East Walnut Street Colmar, PA 18915 Attn: RGA Q-Number \_\_\_\_\_

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.