



Preliminary Information

PIT5665A Poor Remote Keyless Entry (RKE) Fob or Passive Unlocking Range

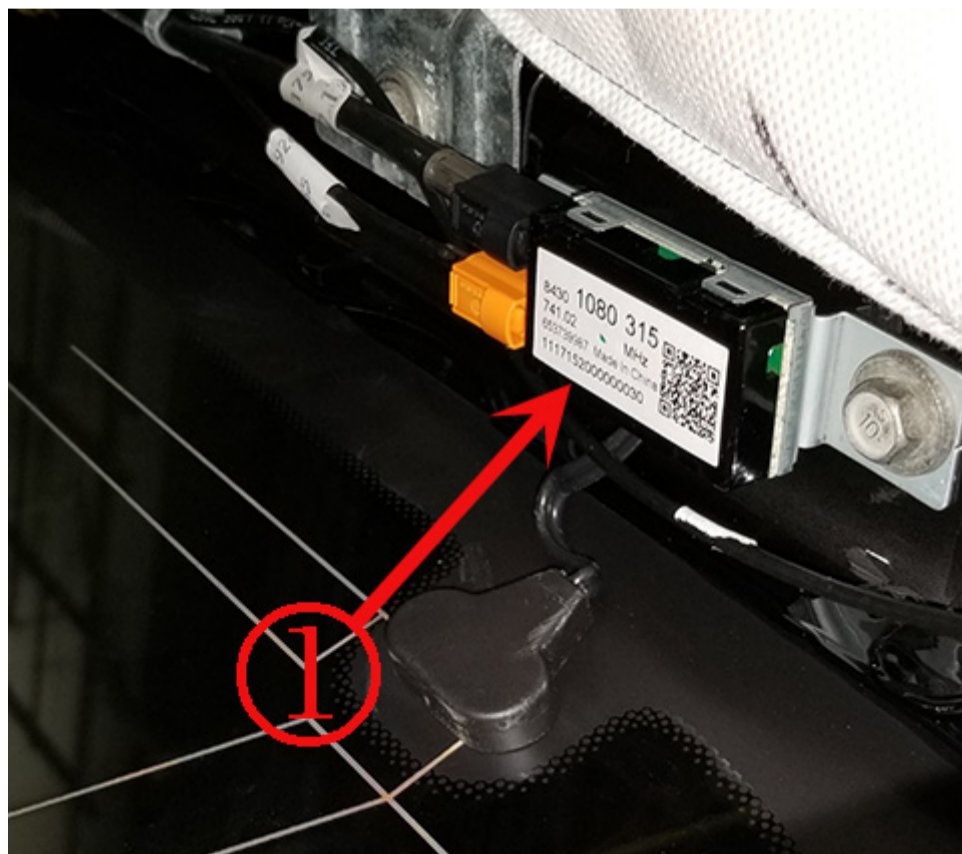
Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2018 - 2020	All	All	All	All
Chevrolet	Suburban	2018 - 2020	All	All	All	All
Chevrolet	Tahoe	2018 - 2020	All	All	All	All
GMC	Yukon Models	2018 - 2020	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on poor remote keyless entry (RKE) range (less than 20 feet.) Some customers may comment that the RKE fob must be held next to the driver's door handle before the doors will unlock when passively attempting to unlock the door.
Cause	Engineering is currently investigating this concern.

Correction:

Replacing the Radio Antenna Amplifier (1) may correct the range concern.



This PI will be updated or may be converted into a bulletin when a new Radio Antenna Amplifier is available.

Parts Information

Description	Part Number	QTY
Radio Antenna Amplifier Replacement	84301080	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3420600	Radio Antenna Amplifier Replacement	Use Published Labor Time

Version History

Version	2
Modified	03/14/2019 - Created on. 01/27/2020 - Updated to add 2020 Model Year



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