



Preliminary Information

PIP5702 2020 Cadillac CT5 T93 TCM Restriction

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT5	2020	All	All	All	MHS

Involved Region or Country	North America
Additional Options (RPO)	None
Condition	The T93 Transmission Control Module part number 24043412 is on restriction through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 01/27/2020.
Cause	Your cooperation with this program is greatly appreciated.

Correction:

If your diagnosis has led to replacement of the T93 Transmission Control Module part number 24043412, please contact the Product Quality Center (PQC) by creating a case via Dealer Case Management (DCM). From the DCM home page, click on “New PQC Case” found on the Technical Assistance tab. Then, in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

The following part restriction questions are contained in the Global Connect PQC -Parts Restriction template.

What is the customer’s concern?

Was the concern duplicated? (Y/N)

If duplicated, under what conditions?

List all history and current TCM DTCs including U codes from other controllers.

Are any of the DTCs repeatable?

Did the TCM set a P0601, P0604, P0606, or P062F?

If P0700 is present in the ECM the code should be accompanied by another DTC. Please refer to the appropriate trouble tree for the DTC that accompanied the ECM P0700.

If P00FF is present in the ECM it should be accompanied by another DTC in the BCM. Please refer to the appropriate trouble tree for the DTC that accompanied the ECM P00FF.

If P25A2 is present in the ECM it should be accompanied by another DTC in the EBCM. Please refer to the appropriate trouble tree for the DTC that accompanied the ECM P25A2.

Is the condition temperature-related?

If yes, under what conditions?

If no, continue to next question.

What SI documents were used for diagnosis?

What step in the document led to replacement?

Are you using a LAN cable or wireless connection for reprogramming? (Y/N)

Were there any previous repairs related to this concern? (Y/N)

Is the vehicle modified with any non-production accessories? (Y/N)

Does the vehicle have a recent history of low battery voltage? (Y/N)

Has the vehicle been jump-started? (Y/N)

Has the battery recently been charged? (Y/N)

Were the wires/harnesses checked for proper routing and free from damage, stretch, pinch, etc.? (Y/N)

Have all the TCM grounds been checked? (Y/N)

List any loose grounds/connections encountered, and reference the specific power and ground schematic.

Have the TCM connectors been checked for “backed out” or damaged connector/terminals (Y/N)

Has the TCM been reprogrammed? (Y/N)

Are there any programming issues? (Y/N)

If yes, contact Techline at 800-828-6860.

Parts Information

Description	Part Number	QTY
Transmission Control Module	24043412	1

Version History

Version	1
Modified	01/23/2020 - Created on.



GENERAL MOTORS