



Preliminary Information

PIC6396 Towing Recovery Eyelet Found In Rear Compartment During PDI

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore GX	2020	All	All	All	All

Involved Region or Country	North America
Condition	Dealers might find a towing recovery eyelet in the right side rear compartment bin during PDI
Cause	Towing recovery eyelet is placed in this location (1) after it arrives at the port

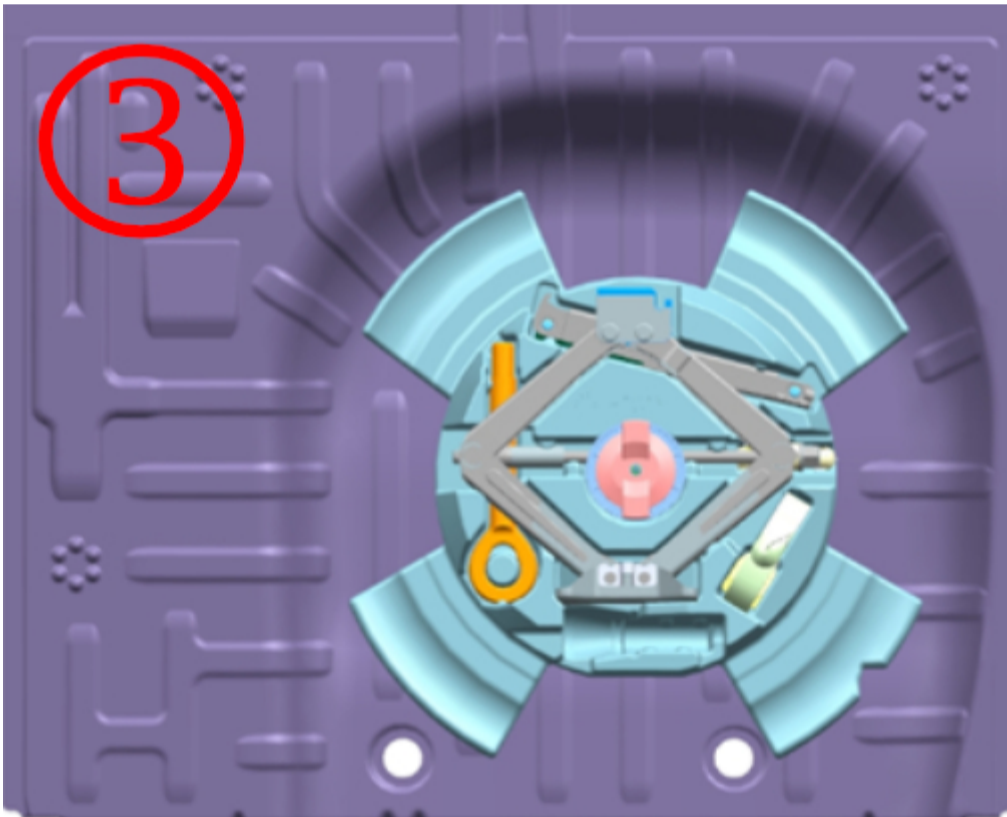
Correction:

Remove the eyelet from the right side rear bin and place it into the foam holder with the jack tools under the cargo floor, refer to pictures below.





Bose Audio stow beside spare tire



Non-Bose Audio stow under spare tire

Warranty Information

The labor time for stowing the towing recovery eyelet is included in the PDI time.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Version History

Version	1
Modified	01/16/2020 - Created on



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