



# Preliminary Information

## PIT5651C Service Column Lock Message with DTC B144C SYM06 After a Remote Vehicle Start

### Models

| Brand:    | Model:                     | Model Years: | VIN: |  | Engine: | Transmissions: |
|-----------|----------------------------|--------------|------|--|---------|----------------|
|           |                            |              | from | to   |         |                |
| Chevrolet | Silverado 1500 (New Model) | 2019         | SOP  | 11th Vin Digit Z -1GTU9FEL7KZ366646 or 11th Vin Digit G- 3GTU9DEL1KG237452 | All     | All            |
| GMC       | Sierra 1500 (New Model)    | 2019         | SOP  | 11th Vin Digit Z -1GTU9FEL7KZ366646 or 11th Vin Digit G- 3GTU9DEL1KG237452 | All     | All            |

|                            |   |
|----------------------------|---|
| Involved Region or Country | North America   |
| Additional Options (RPO)   | ATH - Keyless Open/Start and BTV - Remote Vehicle Start System  |
| Condition                  | <p>Some customers may comment after performing a Remote vehicle start, using their remote app (example My Chevrolet) or when using a key fob, they may notice a Service Column Lock message displayed on the DIC. The message can be dismissed and there are no other symptoms. When checking the vehicle for DTC's, a B144C sym06 may be set in the Steering Column Lock Module.</p> <p><b>Note: This concern does not cause any loss of the steering column lock functions. The column lock system will be fully functional along with the remote start system.</b></p> |
| Cause                      | This concern could be cause by a power mode timing issue between the BCM and Steering Column Lock Module.   |

### Correction:

To correct this concern, reprogram the BCM with the latest software available after May 26, 2019 in Tis2Web.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation  | Description   | Labor Time |
|--|---------------|------------|
| 2886298*   | Reprogram BCM | 0.5 Hr.    |
| *This is a unique Labor Operation for Bulletin use only. |               |            |

### Version History

|          |  |
|----------|--|
| Version  | 4  |
| Modified | 01/14/2019 - Created on<br>01/31/2019 - Updated to add a special labor operation |



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