



## Preliminary Information

### PIP5699 Proper Recreational Vehicle Towing Procedure

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2017 - 2020	All	All	All	All
GMC	Canyon	2017 - 2020	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	NQ6 NQ7
Condition	Vehicle will not move after dinghy or recreational vehicle towing.
Cause	Incorrect towing procedure called out in the owner's manual.

#### Correction:

Some customers may comment that their vehicle will not move or the transmission slips when shifted into any range immediately after flat towing their vehicle. Inspection and diagnosis may lead to a internal transmission concern. Inspection may show that most internal components show evidence of severe overheating due to a lack of lubrication.

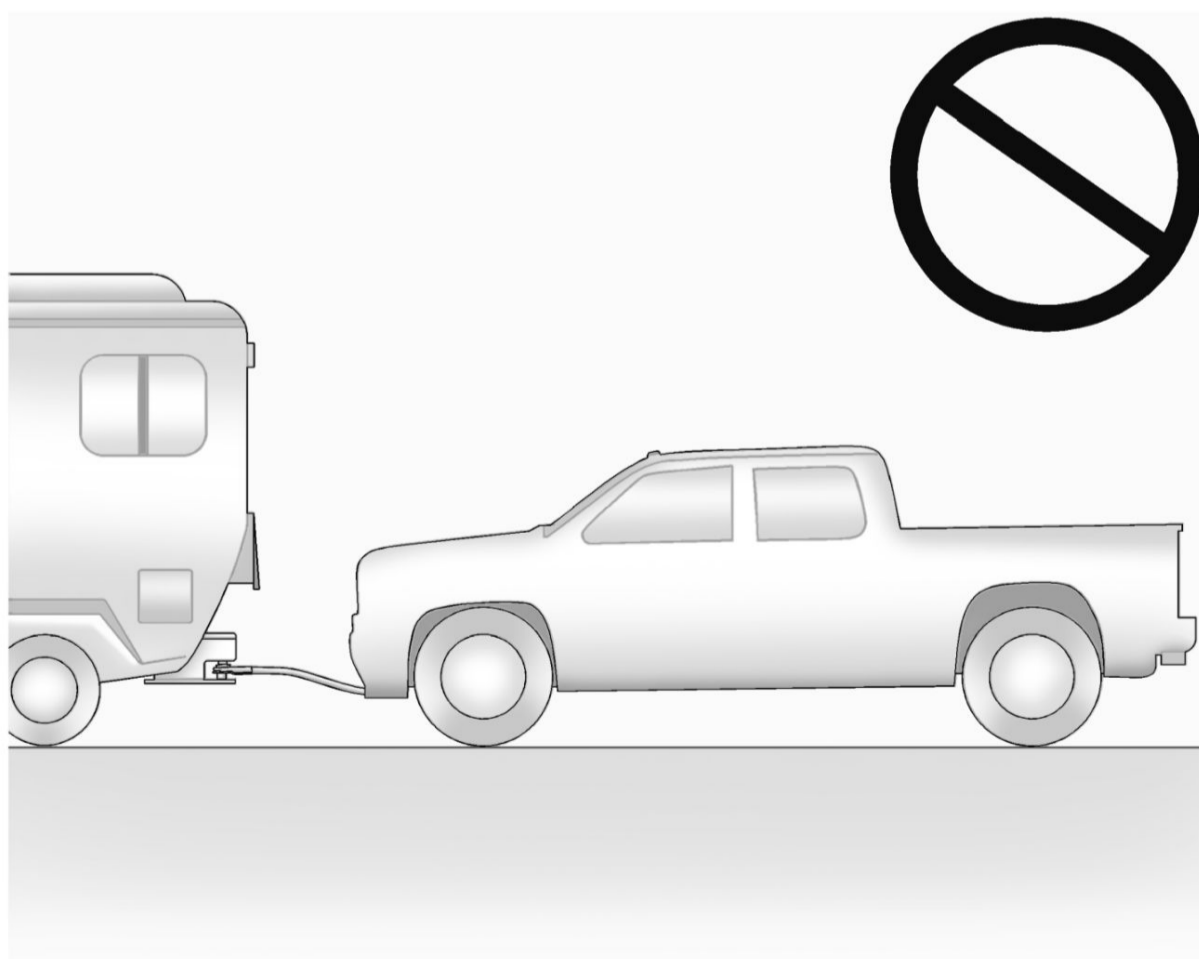
The owner's manual may have been confusing or incorrect to the customer.

Repair the vehicle as needed.

Please print the instructions below and provide them to the customer.

#### Dinghy Towing

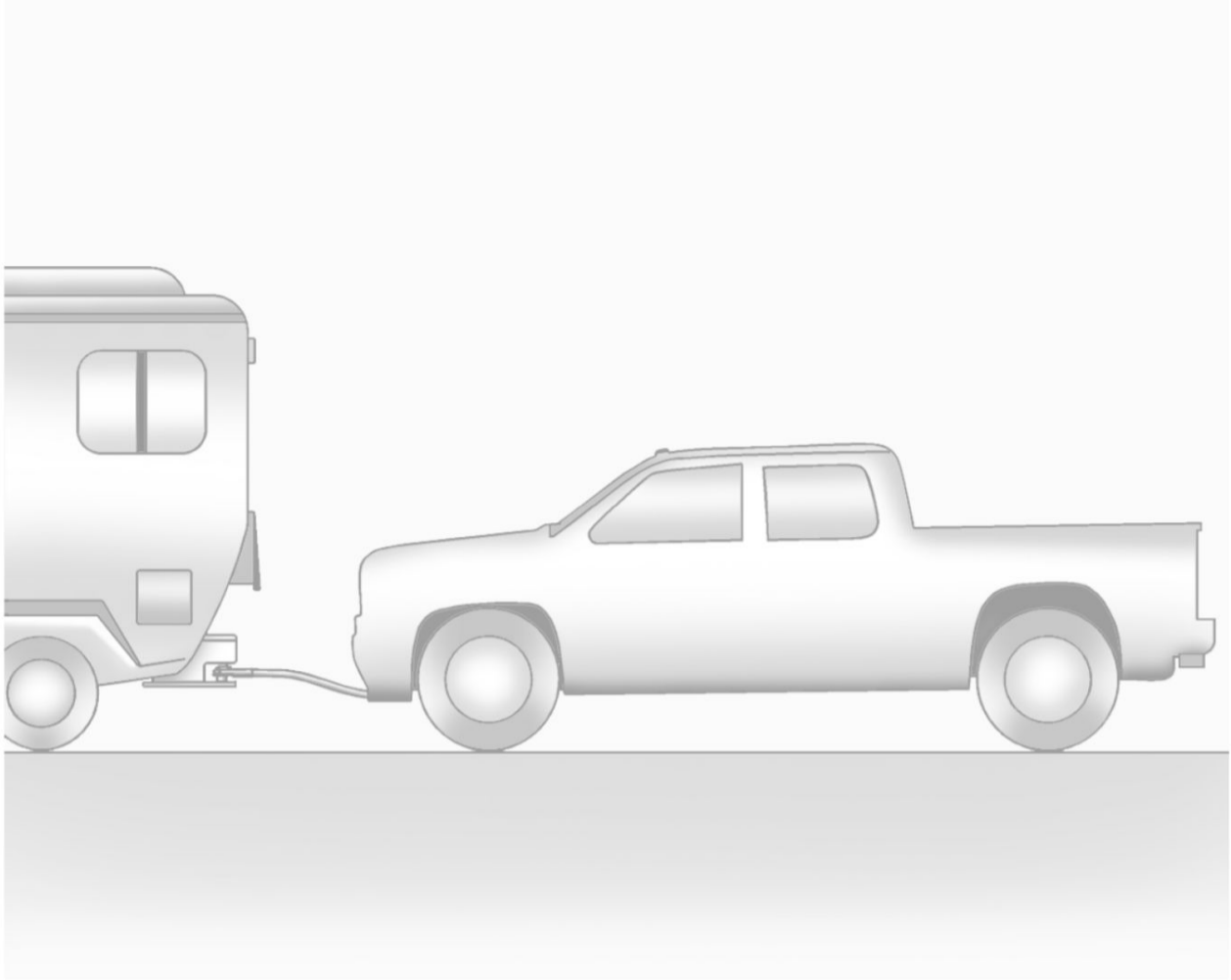
##### Two-Wheel-Drive Vehicles



**Caution:** If the two-wheel-drive vehicle is towed with all four wheels on the ground, the drivetrain components could be damaged. The repairs would not be covered by the vehicle warranty.

Two-wheel-drive vehicles should not be towed with all four wheels on the ground.

#### Four-Wheel-Drive Vehicles



Only dinghy tow four-wheel-drive vehicles that have a N (Neutral) and a Four-Wheel Drive Low 4 (n) setting.

**Warning:** Shifting a four-wheel-drive vehicle's transfer case into N (Neutral) can cause the vehicle to roll even if the transmission is in P (Park). You or others could be injured. Set the parking brake before shifting the transfer case to N (Neutral).

To dinghy tow:

1. Position the vehicle being towed behind the tow vehicle, facing forward and on a level surface.
2. Securely attach the vehicle being towed to the tow vehicle.
3. Apply the parking brake and start the engine.
4. Shift the transfer case to N (Neutral). See "Shifting into N (Neutral)" under Four-Wheel Drive. Check that the vehicle is in N (Neutral) by shifting the transmission to R (Reverse) and then to D (Drive). There should be no movement of the vehicle while shifting.
5. Turn the engine off.

**Caution:** Failure to disconnect the negative battery cable or to have it contact the terminals can cause damage to the vehicle.

6. Disconnect the negative battery cable at the battery and secure the nut and bolt. Cover the negative battery post with a non-conductive material to prevent any contact with the negative battery terminal.
7. Shift the transmission to P (Park).

**Caution:** If the steering column is locked, vehicle damage may occur.

8. Move the steering wheel to make sure the steering column is unlocked.
9. With a foot on the brake pedal, release the parking brake. Keep the ignition key in the towed vehicle in ACC/ACCESSORY to prevent the steering column from locking.

#### Disconnecting the Towed Vehicle

Before disconnecting the towed vehicle:

1. Park on a level surface.
2. Set the parking brake and move the ignition key to OFF.
3. Connect the battery.
4. Apply the brake pedal.
5. Shift the transfer case out of N (Neutral) to Two-Wheel Drive High. See "Shifting out of N (Neutral)" under Four-Wheel Drive. See your dealer if the transfer case cannot be shifted out of N (Neutral).
6. Check that the vehicle is in Two-Wheel Drive High by shifting the transmission to R (Reverse) and then to D (Drive). There should be movement of the vehicle while shifting.
7. Shift the transmission to P (Park) and turn off the ignition.
8. Disconnect the vehicle from the tow vehicle.
9. Release the parking brake.
10. Reset any lost presets.

The outside temperature display will default to 0 °C (32 °F) but will reset with normal usage.

### Version History

Version	1
Modified	01/13/2020 - Created on.



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