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QUALITY ACTION

CAMPAIGN BULLETIN

American Automobile Labeling Act (AALA) Labels Dealer Inventory

Reference: P9342
Date: January 28, 2020

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2019 Rogue Sport (J11)	NA	4,340	January 28, 2020	NO

***** Campaign Summary *****

Nissan North America is conducting a Quality Action for dealers to replace the American Automobile Labeling Act (AALA) labels. The AALA label on affected vehicles may contain inaccurate manufacturing location and percentage breakdown of parts content by country.

Affected vehicles are **not** subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer. In the interest of customer satisfaction, Nissan requests dealers to apply the replacement label on the affected vehicles prior to retail sale.

***** What Dealers Should Do *****

- Verify if vehicles currently in new dealer's inventory are affected by this quality action using Service Comm or DBS National Service History – Open Campaign I.D. **P9342**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - Please continue to check newly arriving inventory for campaign applicability.**
- Use the attached procedure to remedy vehicles affected by this quality action.
- The service department should submit the applicable warranty claim for the action(s) performed so it can be closed on Service Comm and release the vehicle.
- Dealers will receive one (1) label for every affected vehicle in dealer inventory via Fed-Ex. Labels will be sent to the Service Manager's attention. If replacement labels are needed, please send your request to: CampaignAnnouncements@nissan-usa.com along with your dealer name, address, VIN, contact name and phone number.
 - Labels will begin mailing January 27, 2020 and should arrive no later than February 2, 2020.

***** Dealer Responsibility *****

It is the dealer's responsibility to check Service Comm or DBS National Service History - Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory. Nissan requests dealers to perform this repair on new vehicles in inventory prior to being retailed, to help ensure customer satisfaction.



P9342 - 2019 – ROGUE SPORT PARTS CONTENT INFORMATION LABEL

SERVICE PROCEDURE:

1. Locate existing "Parts Content Information Label" on the inside of the passenger side windshield. (Figure 1)



Figure 1

2. Remove the "Parts Content Information Label" from the windshield and discard. (Figure 2)



Figure 2

3. Verify the correct replacement label is available. (Figure 3)

- Check part number **"6MM0A"** on bottom left corner of label

PARTS CONTENT INFORMATION (*American Automobile Labeling Act*)

FOR VEHICLES IN THIS CARLINE :
U.S. / CANADIAN PARTS CONTENT : 0 %
MAJOR SOURCE OF FOREIGN PARTS CONTENT :
JAPAN : 95 %

NOTE : Parts content does not include final assembly, distribution, or other non-parts costs.

FOR THIS VEHICLE :
FINAL ASSEMBLY POINT : KANDA, FUKUOKA, JAPAN
COUNTRY OF ORIGIN :
ENGINE : JAPAN
Transmission for 2WD : JAPAN
Transmission for 4WD : MEXICO

NISSAN

DO NOT REMOVE LABEL.

Federal law requires dealers to maintain this label on vehicle until completion of retail sale.

6MM0A

Figure 3

NOTE: Labels were provided by NNA FQA and shipped to your dealership by Nissan to Attn: Service Manager.

4. Peel backing off the replacement label.

- Carefully remove backing from the front of the label (Figure 4)



Figure 4

5. Affix the new "Parts Content Information Label" to the inside of the passenger side windshield.

- Passenger windshield location (Figure 5)

NOTE: Ensure text is upright and legible from the outside of the vehicle.

CAUTION: Ensure Parts Content Information Label is **NOT** placed in a location that obstructs drivers view.



Figure 5

6. Read "Claims Information" for reimbursement information.

7. Release vehicle.

PARTS INFORMATION:


Description	Part #	Quantity
Parts Content Information Label	Provided by FQA (Shipped to Dealer)	1

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: P9342

Claim Type:	CM			
PNC:	P9342			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Remove and Replace Parts Content Information Label	P93420	0.2 Hr	N/A	N/A