



SERVICE CAMPAIGN BULLETIN

Classification:

EM20-002

Reference:

NTB20-003

Date:

January 23, 2020

VOLUNTARY SERVICE CAMPAIGN 2019 LEAF; RADIATOR

CAMPAIGN ID #: PC723

APPLIED VEHICLE: 2019 LEAF (ZE1)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary service campaign on certain specific model year 2019 LEAF vehicles. The radiator and condenser bolt will be replaced. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

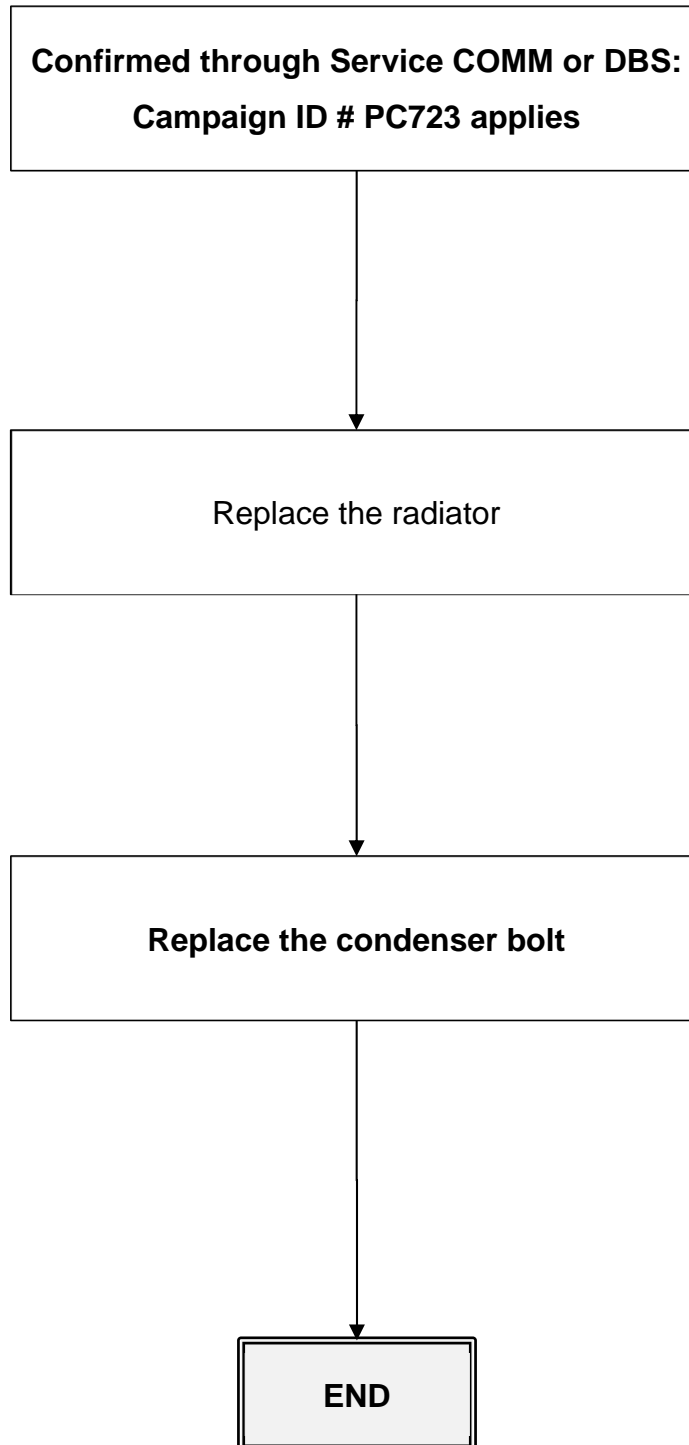
Nissan has assigned identification number PC723 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

REPAIR OVERVIEW



SERVICE PROCEDURE

IMPORTANT: A LEAF certified technician is required to perform the repair in this bulletin. Follow all warnings, cautions, and notes in the Electronic Service Manual (ESM).

⚠ WARNING

To avoid the risk of death or severe personal injury, disable the high voltage system before performing the repair in this bulletin.

1. Replace the radiator.
 - For radiator replacement, refer to the Electronic Service Manual (ESM), section **ELECTRIC POWERTRAIN - HIGH VOLTAGE COOLING SYSTEM - REMOVAL AND INSTALLATION - RADIATOR**.

2. Replace the one condenser bolt (see Figure 1 and Figure 2 on the next page).
 - Condenser bolt torque: 5.5 N•m (0.56 kg-m, **49 in lbs**)

NOTICE

The condenser bolt must be replaced with the one listed in **PARTS INFORMATION**. If the original condenser bolt is reused, damage may occur to the new radiator. Do not reuse the original condenser bolt.

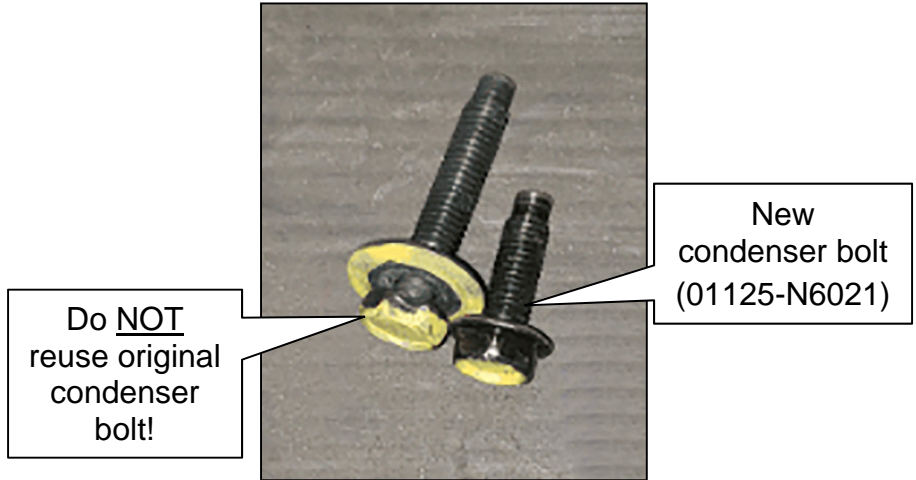


Figure 1

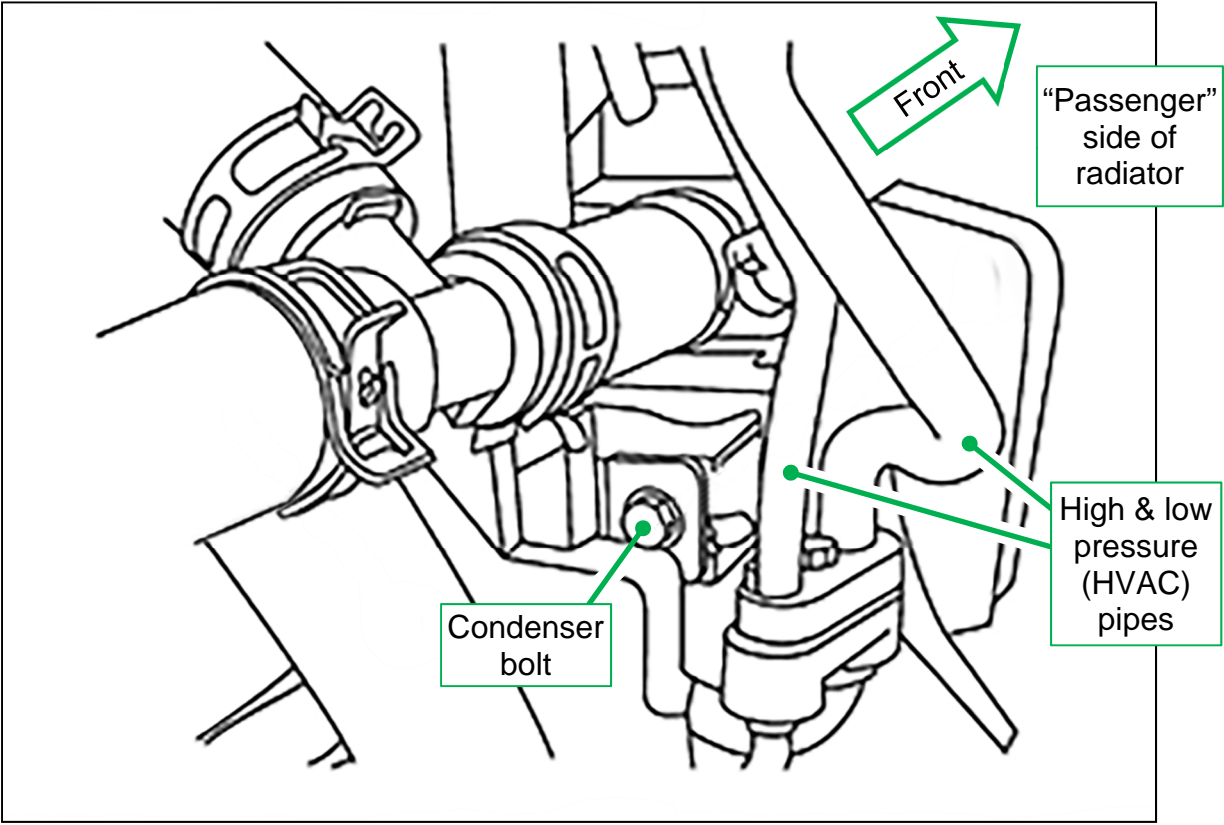


Figure 2

PARTS INFORMATION

| DESCRIPTION | PART NUMBER | QUANTITY |
|--|---------------|----------|
| RADIATOR ASSY | 21410-5SA0A | 1 |
| BOLT-HEX | 01125-N6021 | 1 |
| SEAL-O RING | 92470-HC050 | 1 |
| SEAL-O RING | 92474-3NF0B | 1 |
| NISSAN LONG LIFE COOLANT BLUE (1) | 999MP-L25500P | 1 gallon |

- (1) Order Nissan Coolant through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; www.NNAnet.com and click on the "Maintenance Advantage-Tire/Battery/Chemical" link.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

| CAMPAIGN ("CM") ID | DESCRIPTION | OP CODE | FRT |
|--------------------|-------------------------------------|---------|---------|
| PC723 | Replace Condenser Bolt And Radiator | PC7230 | 2.2 hrs |

| EXPENSE CODE | DESCRIPTION | MAX AMOUNT |
|--------------|-------------------|------------|
| 010 | R134a Refrigerant | \$5.36 |

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|------------------|-----------|-----------------------------|
| January 23, 2020 | NTB20-003 | Original bulletin published |