

## Technical product information

<b>Topic</b>	Door mirror mounting foot cracked
<b>Market area</b>	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Hong Kong 966 Volkswagen Group Hongkong/Macau (NSC) (6966),Japan E03 Bentley Japan (6E03),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2058194/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> exterior mirror control	functionality	
body fixtures and fittings -> exterior mirror control	noise, vibration	

## Vehicle data

### New Continental GT/C

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S*	2018	E		*	*	*
3S*	2019	E		*	*	*
3S*	2020	E		*	*	*
3S*	2021	E		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prodto
SCB	*	*	*	*	C	000001	078679		

## Documents

Document name
master.xml

## Customer statement / workshop findings

Door mirror mounting foot is cracked

## Technical background

In the event the door mirror mounting is cracked, the mounting must be replaced as per the current Repair manual instructions. Please Note: The repair manual instructions will be revised to include the information within the Measure section of this TPI, these instructions MUST be followed until the repair manual is revised.

## Production change

All VIN's from SCBCS13S0LC078679 are as per the instructions within this TPI

## Measure

1) When a left/right hand door mirror foot is fitted to the door mirror housing you must observe the onward instructions:

- Referring to Figure 1 (showing the left hand mirror as an example) ONLY fit and secure the rear most fixing (A)
- **IMPORTANT:** Do Not Fit the front fixing at the location shown at (B)



Figure 1