

Classification:

FA12-006a

Reference:

ITB13-008a

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Date:

January 17, 2020

CLICKING NOISE FROM FRONT OR REAR AXLE DURING TAKE-OFF/ACCELERATION

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES:	2009–2013 EX35/EX37 (J50)	2015 Q40 (V36)
	2009–2013 FX35/FX37/FX50 (S51)	2014–2015 Q60 Coupe (CV36)
	2011–2012 G25 Sedan (V36)	2014–2015 Q60 Convertible (HV36)
	2009–2013 G37 Convertible (HV36)	2014–2019 Q70 (Y51)
	2009–2013 G37 Coupe (CV36)	2014–2018 Q70 Hybrid (HY51)
	2009–2013 G37 Sedan (V36)	2014–2017 QX50 (J50)
	2013 JX35 (L50)	2014–2019 QX60 (L50)
	2011–2013 M37/M56 (Y51)	2014–2017 QX60 Hybrid (L50H)
	2012–2013 M35 Hybrid (HY51)	2014–2017 QX70 (S51)
	2011–2013 QX56 (Z62)	2014–2019 QX80 (Z62)

IF YOU CONFIRM

Customers concern of a “clicking” noise coming from either left or right front/rear axles during take-off/acceleration.

ACTION

Apply Molykote M77 grease (P/N 44003-7S000) to the hub bearing surfaces.

NOTE:

- Do not remove the axle from the hub or transmission for this bulletin.
- Refer to the Electronic Service Manual (ESM) for model specific torque specifications.

IMPORTANT: The purpose of “ACTION” (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire Service Procedure as it contains information that is essential to successfully completing the repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

NOTE: The photos in this procedure are examples and may not look exactly like the vehicle you are working on.

1. Remove the front or rear (depending on model) wheel bearing Cotter Pin and Lock Nut from the axle.

NOTE: Do not remove the axle from the hub or transmission for this bulletin.

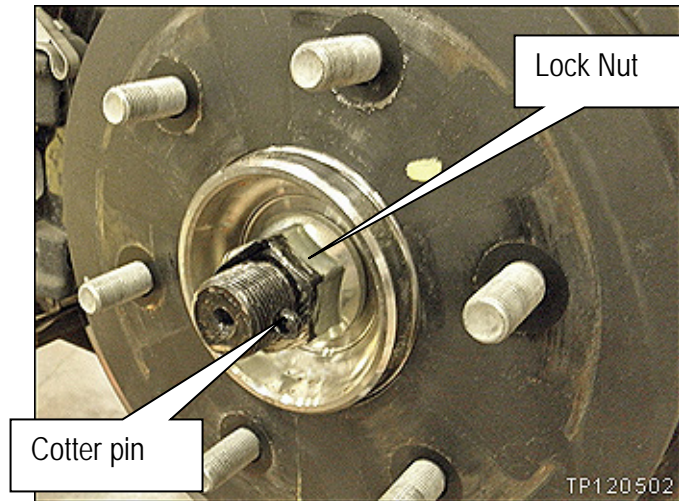


Figure 1

2. Push the axle back to allow application of Molykote M77 Grease.
3. Apply a moderate coat of Molykote (P/N 44003-7S000) to the entire (front or rear) wheel hub bearing surface (see Figure 2).
4. Re-install the (front or rear) wheel bearing Lock Nut and Cotter Pin per the Service Manual instructions.

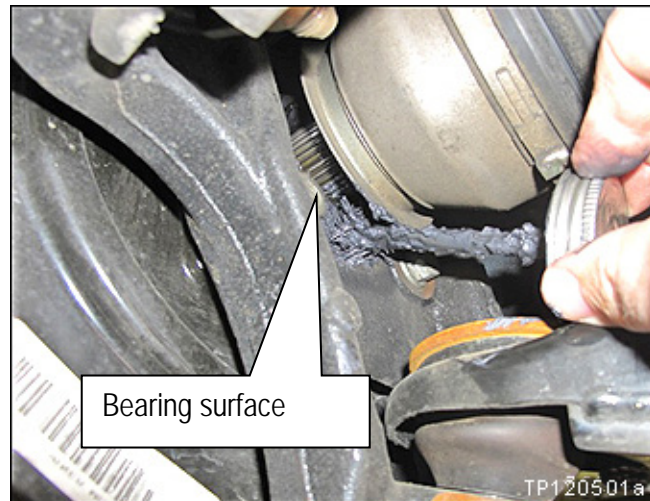


Figure 2

- Refer to model specific ESM for Lock Nut replacement requirements.
 - Refer to the model specific ESM for wheel bearing Lock Nut torque specifications.
5. Test drive the vehicle to confirm the incident is resolved.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Nut-Lock, Wheel Bearing (1)	40262 (2)	1 per side
Cotter Pin (1)	40073-0L700	1 per side
Washer (1)	40037-1CA0A (3)	1 per side
Molykote M77 Grease	44003-7S000 (4)	As needed

- (1) Single-use part
 (2) Refer to the electronic parts catalog for model specific part number
 (3) EX35, EX37, FX35, FX37, FX50, G25 Sedan, G37 Convertible/Coupe/Sedan, M35 Hybrid, M37, M56, Q40, 2014-2015 Q60 Coupe, Q60 Convertible, Q70, Q70 Hybrid, QX50, QX70.
 (4) P/N 44003-7S000 (Molykote M77 Grease) is considered a shop supply. DO NOT include it on your warranty claim.

CLAIMS INFORMATION

Submit a Primary Part (PFP) line claim using the following claims coding:

One Side

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
APPLY GREASE TO BEARING SURFACE (ON CAR, ONE SIDE)	(1)	MX22AA	ZL	21	0.5

- (1) Reference the Electronic Parts Catalog and use hub bearing part number as the PFP.

Both Sides

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
APPLY GREASE TO BEARING SURFACE (ON CAR, BOTH SIDES)	(1)	MX23AA	ZL	21	0.7

- (1) Reference the Electronic Parts Catalog and use hub bearing part number as the PFP.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 22, 2013	ITB13-008	Original bulletin published
January 17, 2020	ITB13-008a	APPLIED VEHICLES and PARTS INFORMATION revised