



LIPPERT
COMPONENTS®

www.lci1.com

January 8, 2020

Product Second Source Notice - Adhesive for all 3000 series windows

Dear Valued Customer:

Please be advised, to protect our customers by ensuring a constant supply, LCI has added a second source for adhesive for all 3000 series windows.

Depending on the application, the adhesive is used at the hinge and pull rail and glass to frame on the windows. The second source has been approved by LCI as an equivalent to the current source and has been historically used at other LCI facilities successfully.

There are no changes in fit, form, function, installation or operation of the windows. There is also no part number change and no price change with the second source.

Starting Jan. 8, the second source will be utilized as needed depending on inventory and supply.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Brian Hess

VP of Innovation

Lippert Components, Inc.

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Frequently Asked Questions:

- 1. Will a new part number be required?** No, there is no part number change.
- 2. Does the price change for the item?** No, the price does not change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes the two adhesives are interchangeable.
- 4. Does the customer need to replace inventory?** No, the change will be made on a running basis as dictated by inventory starting Jan. 8.