


Latest Vehicle Concern Fixes



Heated Seat Temperature Lower Than Expected	20MY RR Evoque
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none">• A customer may report that the heated seats do not operate properly. <p><u>Technical Description:</u></p> <ul style="list-style-type: none">• A potential concern has been identified on specific 20MY RR Evoque models where the front and rear heated seats do not operate as expected to due a HVAC software concern. <p><u>Status:</u></p> <ul style="list-style-type: none">• A revised HVAC software has been developed to address this concern.• Service Action N420NAS1 is being launched to proactively address this concern on affected vehicles.	 A square icon with a white border containing a black square with a white "4x4" symbol, representing a four-wheel drive vehicle.

