CAMPAIGN LAUNCH STATUS

N407 & N409 UPS CAMPAIGNS



| UPS N407 DRIVEABILITY IMPROVEMENTS | | | UPS N409 OBD SYSTEM READINESS | |
|------------------------------------|---|---|-------------------------------|--|
| AFFECTED MODELS | S 20MY RANGE ROVER & RANGE ROVER SPORT | | AFFECTED MODELS | 19MY RANGE ROVER SPORT |
| NAS VOLUME AFFECTED | 9525 US | 0 | USA/CAN VOLUME AFFECTED | 136 US /CAN unsold 4085 US/CAN sold cars |
| REPAIR | Powertrain Control Module (PCM) and Transmission Control Module (TCM) software updates required to improve vehicle driveability | | REPAIR | OBD system software update is required as vehicles may contain software which prevents the successful completion of OBD readiness tests |
| REPAIR TIME | 0.3hrs | | REPAIR TIME | 0.3hrs |
| | | | LAUNCHED | UPS December 5 th Service Action Dec 19 th |
| LAUNCHED | December 17 th , 2019 | | Notes | Initially an Update Prior to Sale Campaign now re- |
| Notes | Update Prior to Sale | | | launched as a Service Action to include sold cars. |