

# PRODUCT INVESTIGATION BODY & CHASSIS

CAPABLE  
OF GREAT  
THINGS  
PALM SPRINGS 2020

Noise From Dynamic Suspension	18 - 20MY Range Rover
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• A customer may report a hum/ groan type noise in the cabin when coming to a stop.</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• The noise emanates from the dynamic response valve block and lasts for approximately 10 seconds.</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• Revised software has been developed to address this concern on 19/20MY vehicles, and is scheduled for release January 22, 2020</li><li>• A TSB will be published once the software is available</li><li>• 18MY vehicle software (which accounts for much lower reported concerns) will be released at a later date, timing is to be confirmed</li></ul>	