

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2016-18MY Forester 2.0L DIT
 2017-19MY WRX
 2019-20MY Ascent

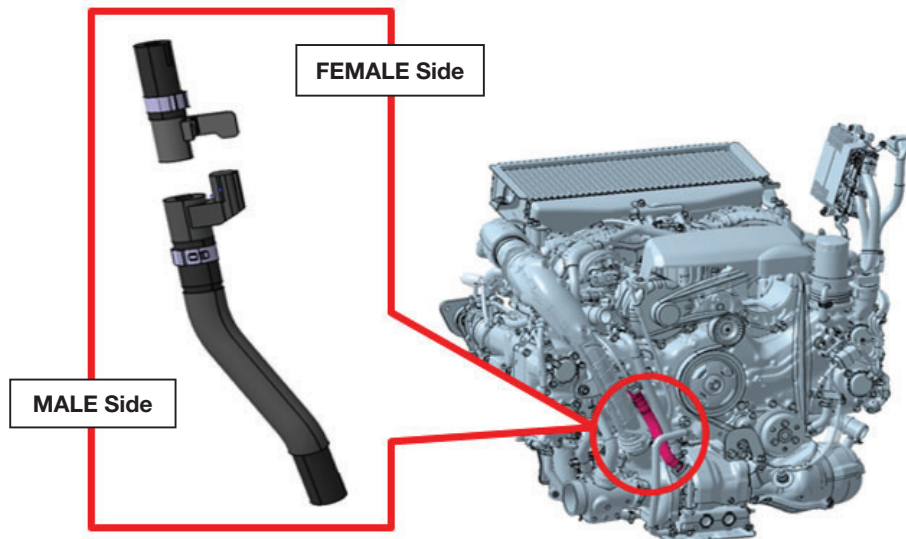
NUMBER: 11-195-20

DATE: 01/30/20

SUBJECT: PCV Vacuum Hose Assembly- Design Change

INTRODUCTION:

This bulletin announces availability of a new vacuum hose assembly for the positive crankcase ventilation (PCV) system incorporating improved sealing to prevent potential oil seepage which could come from the connection point. Whenever oil seepage is confirmed at the connection point, always replace the Male section. The female section does not always need to be replaced unless damage is confirmed.



PRODUCTION CHANGE INFORMATION:

The new PCV hose set was incorporated into production starting with the following VINs:

Model	Starting VIN
WRX	K9828069
Ascent	L3412779

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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PART INFORMATION:

Description	Part Number	Application	Notes
HOSE ASSEMBLY-VACUUM	99031AA031	Forester DIT, WRX	Male Side
	99031AA021		Female Side
	11815AC89B	Ascent	Male Side
	99031AA021		Female Side

NOTES:

- Both Male and Female sections of the hose (with connectors installed) are available separately.
- Always replace the Male section whenever oil seepage is confirmed at the connection point. The female section does not always need to be replaced unless damage is confirmed.
- Always order the most up-to-date replacement parts based on the specific VIN being repaired.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacing the PCV hoses remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited or Emissions Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code	Applicability
CRANKCASE VENT HOSE R&R	A456-231	0.3	HCG-34	2019-20MY Ascent & 16MY Forester DIT
		1.8		2017-18MY Forester DIT & 2017-19MY WRX

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.