

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2020MY Legacy and Outback
 2019MY Forester
 2020MY Impreza
 2019MY Crosstrek
 2020MY Ascent

NUMBER: 07-165-20R

DATE: 01/10/20

REVISED: 01/28/20

SUBJECT: EyeSight / Lane Departure Deactivate DTCs

INTRODUCTION:

This Service Information Bulletin describes how to proceed when during EyeSight (Version 3) system diagnosis, specific DTCs relating to the Lane Departure Prevention function are not found in the applicable Service Manual.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Specific Lane Departure Prevention Deactivate Codes (a.k.a. “Stop Codes”) not shown in the Service Manual may be stored and shown on the Subaru Select Monitor (SSM) display during EyeSight diagnosis. Stop codes are set when the Lane Departure Prevention function of the EyeSight system is cancelled during normal system operation and do NOT indicate malfunctions in the EyeSight system. Therefore, if any of the codes shown below are displayed, none of them require further diagnosis.

DTC	Description of DTC Displayed by SSM:
2C	Yaw Rate Sensor Abnormal (Control)
2D	Lateral Acceleration Is Large
2E	Lane Recognition Prohibition (Environmental Factor)
2F	Real Yaw Rate Excessive
5A	Camera Adjustment Abnormal 1
5B	Yaw Rate Sensor Abnormal (Recognition)
30	Out of Control Return Possibility Range

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

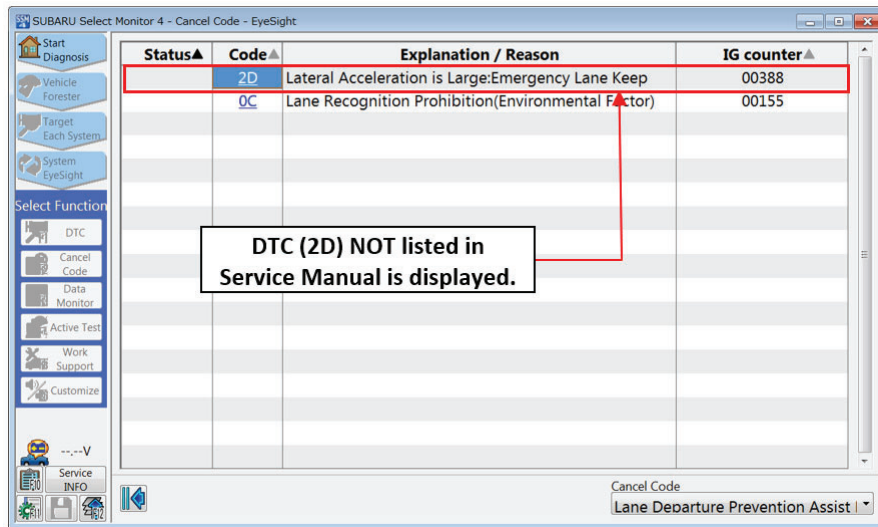
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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VERY IMPORTANT: If any DTCs **OTHER THAN** those specifically listed in the table above are found, the vehicle must be diagnosed (and repaired if necessary) according to the procedures in applicable Service Manual. The Service Manual procedures contain information critical to performing effective repairs the first time, every time.



IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.