

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: January 6, 2020

UPDATE: Takata 'Like-for-Like Recalls' - TKA20 (Zone A), TKB20 (Zone B), TKC20 (Zone C)

Owner notification will begin on Tuesday, January 7, 2020. Affected VINs will be loaded into the system and the TKA20/TKB20/TKC20 bulletin will be posted to STIS later today. Please refer to the remainder of this message for additional detail.

As previously communicated, the next phase of the Takata recalls will be launched early next year.

That phase will include approximately 500,000 Subaru vehicles which previously had an *interim repair* performed under the current Takata recalls. Interim repairs, also referred to as *like-for-like* repairs, involved the installation of a non-desiccated PSAN Takata-sourced inflator, prior to the availability of final repair parts which do not contain PSAN.

Background

The National Highway Traffic Safety Administration (NHTSA) is prioritizing the recalls of all non-desiccated Takata-sourced air bag inflators containing the propellant Phase Stabilized Ammonium Nitrate (PSAN) based on the risk of injury or death to vehicle occupants.

NHTSA has ordered the affected automakers to prioritize the Takata recalls by age and location history of the vehicles. To do so, NHTSA has established three geographical Zones – A, B, and C – based on the level of heat and humidity.

For general information regarding the Takata recalls, you may visit NHTSA's website at <https://www.nhtsa.gov/equipment/takata-recall-spotlight>.

Parts Information and Repair Procedures

The TKA20/TKB20/TKC20 bulletin will be posted to STIS once affected vehicle information is loaded into the system later today.

Affected Vehicles and Owner Notification

Retailer affected vehicle counts by MY/carline were distributed in December to all Regional/Distributor offices to assist with capacity planning purposes. Lists of the affected VINs will be distributed shortly.

Owner notification will begin January 7, 2020 and will be phased in weekly mail drops through the end of February. Listed below is the current mailing plan, based on the model year (MY) of the affected vehicles:

- January 7: 2003-2004 MY
- January 16: 2005 MY
- January 23: 2006-2007 MY
- January 30: 2008 MY
- February 6: 2009 MY
- February 13: 2010 MY
- February 20: 2011 MY
- February 27: 2012-2014 MY

If you have any questions, please contact the SOA Claims Helpline.